# Benchmark City Survey - 2020 Data

### Section C: General

Please refer survey questions or comments to Darcy Boorem, Senior Crime Analyst Overland Park Police Department, <a href="mailto:darcy.boorem@opkansas.org">darcy.boorem@opkansas.org</a> or 913-327-6953.

#### **Background**

The Benchmark City Survey was originally designed in 1997 by a core group of Police Chiefs from around the country. These Chiefs sought to establish a measurement tool to help ensure their Departments were providing the best service possible within their respective community.

The survey provides a wide range of information about each Department. With that information, the participating agencies can set better goals and objectives, and then compare their performance in the various areas.

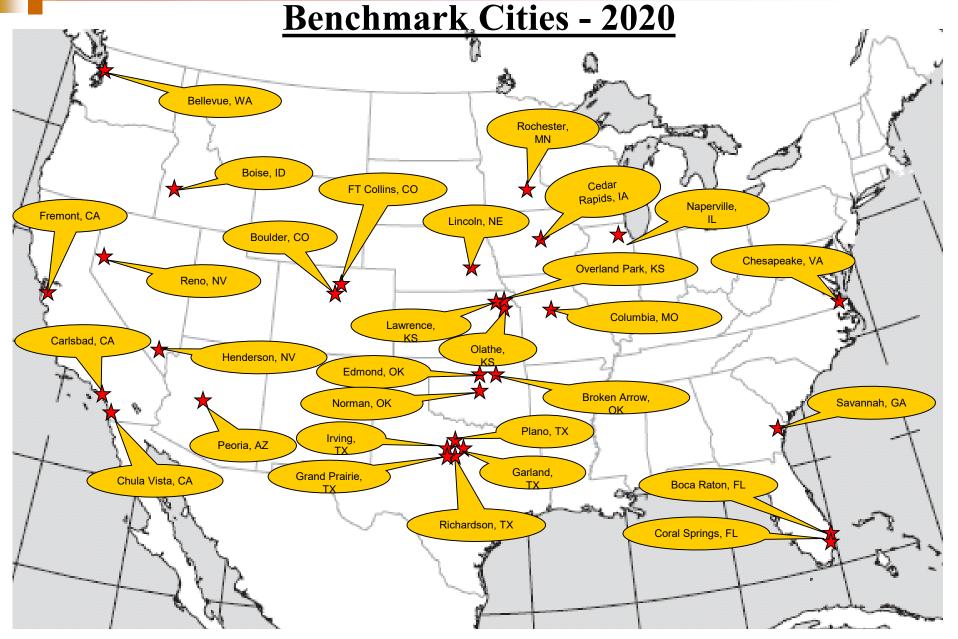
The Overland Park, Kansas Police Department has taken the lead in compiling the survey results, and makes the final Benchmark City Survey Report available to all participants at an annual Chief's Summit hosted by participating agencies on a rotating basis. This year the conference is being held in Denver, CO.

### 2020 Participating Agencies

Bellevue, WA – Steve Mylett
Boca Raton, FL – Michelle Miuccio
Boise, ID – Ryan Lee
Boulder, CO – Maris Herold
Broken Arrow, OK – Brandon Berryhill
Carlsbad, CA – Neil Gallucci
Cedar Rapids, IA – Wayne Jerman
Chesapeake, VA - Kelvin L. Wright
Chula Vista, CA – Roxana Kennedy
Columbia, MO – Geoffrey Jones

Coral Springs, FL – Clyde Parry
Edmond, OK – J.D. Younger
Fort Collins, CO – Jeff Swoboda
Fremont, CA – Kimberly Peterson
Garland, TX – Jeff Bryan
Grand Prairie, TX – Daniel Scesney
Henderson, NV – Thedrick Andres
Irving, TX – Jeff Spivey
Lawrence, KS – Anthony Brixius
Lincoln, NE – I/C – Brian Jackson

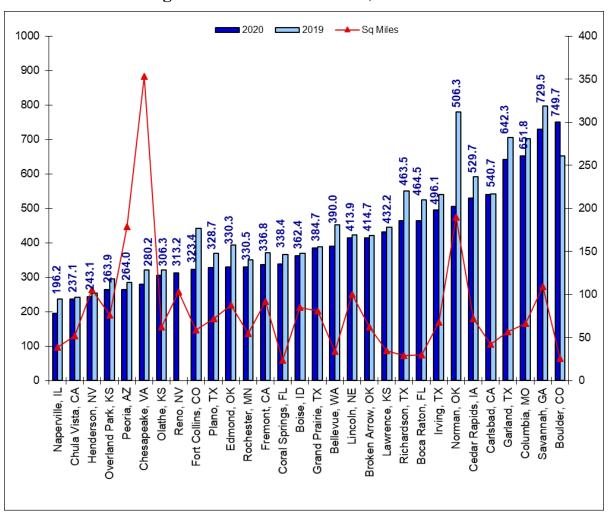
Naperville, IL – Robert W. Marshall
Norman, OK – Kevin Foster
Olathe, KS – Mike Butaud
Overland Park, KS – Frank Donchez
Peoria, AZ – Art Miller
Plano, TX – Ed Drain
Reno, NV – Jason Soto
Richardson, TX – Jim Spivey
Rochester, MN – Jim Franklin
Savannah, GA – Roy Minter



### **Benchmark City Survey - 2020 Data**

#### Calls For Service Per 1,000 Citizens, 2-Year Comparison

#### 2020 Average Calls For Service Per 1,000 Citizens is 408.8



### **Benchmark City Survey - 2020 Data**

### Calls For Service Per 1,000 Citizens, 5-Year Comparison

#### 2020 Average Calls For Service Per 1,000 Citizens is 408.8

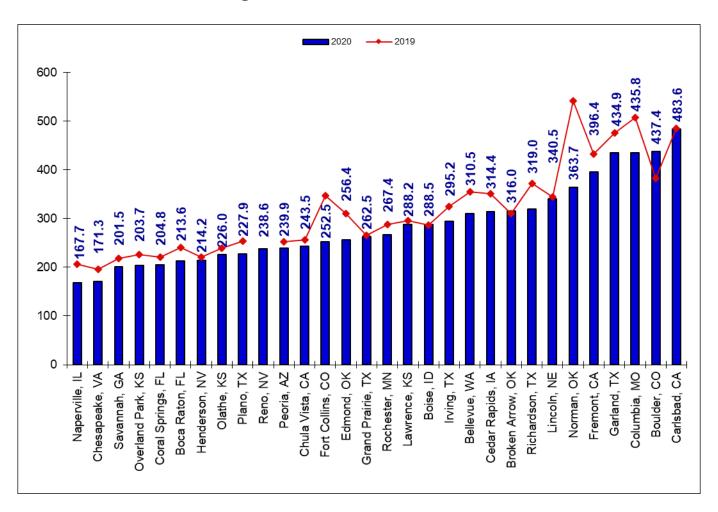
| City Name         | Population | Total Calls<br>For Service | 2020  | 2019  | 2018  | 2017  | 2016        |
|-------------------|------------|----------------------------|-------|-------|-------|-------|-------------|
| Bellevue, WA      | 148,100    | 57,753                     | 390.0 | 451.9 | 463.1 | 466.6 | 470.8       |
| Boca Raton, FL    | 99,805     | 46,358                     | 464.5 | 524.6 | 508.0 | 557.9 | 624.5       |
| Boise, ID         | 240,380    | 87,123                     | 362.4 | 369.1 | 376.6 | 399.5 | Not Tracked |
| Boulder, CO       | 107,360    | 80,486                     | 749.7 | 651.5 | 612.2 | 658.6 | 672.3       |
| Broken Arrow, OK  | 112,000    | 46,450                     | 414.7 | 421.2 | 397.2 | 433.2 | 406.4       |
| Carlsbad, CA      | 115,382    | 62,389                     | 540.7 | 542.1 | 524.7 | 483.5 | 460.9       |
| Cedar Rapids, IA  | 133,563    | 70,751                     | 529.7 | 591.4 | 583.9 | 583.3 | 559.3       |
| Chesapeake, VA    | 246,912    | 69,186                     | 280.2 | 320.4 | 318.5 | 492.6 | 601.2       |
| Chula Vista, CA   | 277,289    | 65,740                     | 237.1 | 241.2 | 240.7 | 240.6 | 254.6       |
| Columbia, MO      | 125,049    | 81,501                     | 651.8 | 702.0 | 662.1 | 603.1 | 614.5       |
| Coral Springs, FL | 133,759    | 45,260                     | 338.4 | 365.2 | 363.9 | 374.8 | 518.1       |
| Edmond, OK        | 94,699     | 31,277                     | 330.3 | 393.3 | 403.8 | 413.9 | 418.7       |
| Fort Collins, CO  | 174,871    | 56,558                     | 323.4 | 441.8 | 429.1 | 432.1 | 439.1       |
| Fremont, CA       | 234,220    | 78,877                     | 336.8 | 371.4 | 360.7 | 334.8 | 335.2       |
| Garland, TX       | 239,684    | 153,956                    | 642.3 | 705.8 | 613.0 | 626.6 | 614.3       |
| Grand Prairie, TX | 195,200    | 75,086                     | 384.7 | 388.1 | 396.6 | 429.5 | 434.8       |
| Henderson, NV     | 330,367    | 80,322                     | 243.1 | 253.4 | 265.4 | 271.8 | 267.3       |
| Irving, TX        | 239,779    | 118,946                    | 496.1 | 539.7 | 506.4 | 507.8 | 523.2       |
| Lawrence, KS      | 103,351    | 44,669                     | 432.2 | 445.3 | 462.7 | 487.9 | 464.6       |
| Lincoln, NE       | 291,198    | 120,521                    | 413.9 | 423.3 | 425.6 | 431.8 | 436.3       |
| Naperville, IL    | 147,841    | 29,011                     | 196.2 | 236.0 | 237.3 | 297.3 | 250.1       |
| Norman, OK        | 122,837    | 62,198                     | 506.3 | 779.6 | 776.1 | 975.6 | 650.7       |
| Olathe, KS        | 143,847    | 44,066                     | 306.3 | 321.0 | 318.1 | 322.5 | 316.1       |
| Overland Park, KS | 199,130    | 52,556                     | 263.9 | 296.1 | 333.3 | 340.4 | 341.6       |
| Peoria, AZ        | 184,469    | 48,694                     | 264.0 | 284.9 | 302.5 | 325.0 | 322.2       |
| Plano, TX         | 287,064    | 94,352                     | 328.7 | 370.1 | 358.7 | 360.9 | 368.6       |
| Reno, NV          | 258,230    | 80,887                     | 313.2 |       |       |       |             |
| Richardson, TX    | 115,630    | 53,591                     | 463.5 | 550.6 | 524.9 | 553.8 | 614.9       |
| Rochester, MN     | 118,924    | 39,309                     | 330.5 | 349.7 | 339.0 |       |             |
| Savannah, GA      | 145,862    | 106,407                    | 729.5 | 796.1 |       |       |             |
| Average           | 178,893    | 69,476                     | 408.8 | 451.8 | 442.7 | 463.9 | 463.1       |



### **Benchmark City Survey - 2020 Data**

Calls For Service Per Officer, 2-Year Comparison

2020 Average Calls For Service Per Officer is 287.2



### **Benchmark City Survey - 2020 Data**

#### Calls For Service Per Officer, 5-Year Comparison

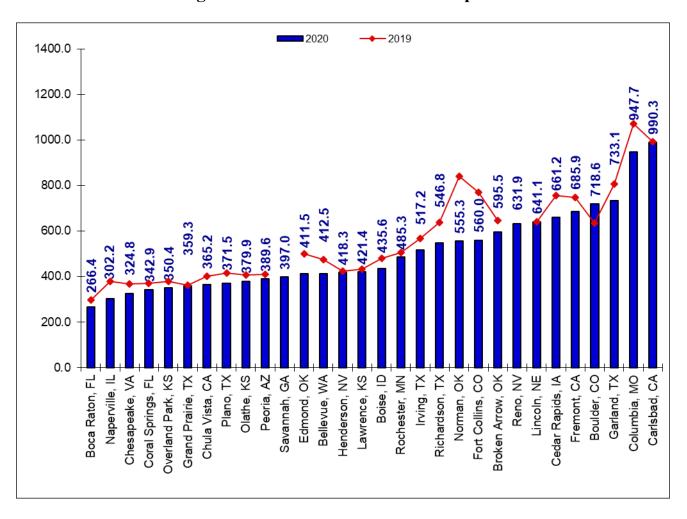
#### 2020 Average Calls For Service Per Officer is 287.2

|                   | Authorized | Total Calls |       |       |       |       |             |
|-------------------|------------|-------------|-------|-------|-------|-------|-------------|
| City Name         | Officers   | For Service | 2020  | 2019  | 2018  | 2017  | 2016        |
| Bellevue, WA      | 186        | 57,753      | 310.5 | 354.9 | 356.5 | 356.8 | 356.7       |
| Boca Raton, FL    | 217        | 46,358      | 213.6 | 241.1 | 230.9 | 248.2 | 265.8       |
| Boise, ID         | 302        | 87,123      | 288.5 | 286.9 | 296.6 | 309.0 | Not Tracked |
| Boulder, CO       | 184        | 80,486      | 437.4 | 382.2 | 367.0 | 393.3 | 386.0       |
| Broken Arrow, OK  | 147        | 46,450      | 316.0 | 310.3 | 289.4 | 323.0 | 311.3       |
| Carlsbad, CA      | 129        | 62,389      | 483.6 | 484.7 | 504.2 | 479.1 | 458.0       |
| Cedar Rapids, IA  | 225        | 70,751      | 314.4 | 351.6 | 360.8 | 359.1 | 342.4       |
| Chesapeake, VA    | 404        | 69,186      | 171.3 | 195.5 | 192.5 | 300.7 | 356.4       |
| Chula Vista, CA   | 270        | 65,740      | 243.5 | 255.9 | 274.7 | 277.1 | 295.4       |
| Columbia, MO      | 187        | 81,501      | 435.8 | 507.4 | 470.1 | 426.9 | 431.0       |
| Coral Springs, FL | 221        | 45,260      | 204.8 | 220.6 | 211.2 | 221.6 | 311.5       |
| Edmond, OK        | 122        | 31,277      | 256.4 | 310.7 | 313.9 | 321.2 | 319.3       |
| Fort Collins, CO  | 224        | 56,558      | 252.5 | 346.7 | 343.1 | 338.2 | 338.3       |
| Fremont, CA       | 199        | 78,877      | 396.4 | 432.3 | 410.6 | 387.3 | 395.6       |
| Garland, TX       | 354        | 153,956     | 434.9 | 476.5 | 411.5 | 426.3 | 431.8       |
| Grand Prairie, TX | 286        | 75,086      | 262.5 | 265.0 | 278.7 | 291.1 | 297.3       |
| Henderson, NV     | 375        | 80,322      | 214.2 | 221.0 | 219.0 | 221.4 | 243.2       |
| Irving, TX        | 403        | 118,946     | 295.2 | 324.4 | 337.2 | 337.1 | 349.7       |
| Lawrence, KS      | 155        | 44,669      | 288.2 | 295.9 | 302.7 | 315.3 | 297.4       |
| Lincoln, NE       | 354        | 120,521     | 340.5 | 344.6 | 339.4 | 361.4 | 368.9       |
| Naperville, IL    | 173        | 29,011      | 167.7 | 206.5 | 207.6 | 258.8 | 217.6       |
| Norman, OK        | 171        | 62,198      | 363.7 | 541.2 | 536.6 | 665.2 | 440.0       |
| Olathe, KS        | 195        | 44,066      | 226.0 | 238.7 | 241.2 | 247.5 | 245.0       |
| Overland Park, KS | 258        | 52,556      | 203.7 | 225.7 | 255.1 | 256.0 | 257.8       |
| Peoria, AZ        | 203        | 48,694      | 239.9 | 252.3 | 256.9 | 272.8 | 281.5       |
| Plano, TX         | 414        | 94,352      | 227.9 | 254.4 | 245.7 | 254.4 | 271.0       |
| Reno, NV          | 339        | 80,887      | 238.6 |       |       |       |             |
| Richardson, TX    | 168        | 53,591      | 319.0 | 372.7 | 346.2 | 360.5 | 398.3       |
| Rochester, MN     | 147        | 39,309      | 267.4 | 288.1 | 278.2 |       |             |
| Savannah, GA      | 528        | 106,407     | 201.5 | 217.8 |       |       |             |
| Average           | 251        | 69,476      | 287.2 | 322.3 | 319.2 | 332.5 | 330.8       |

### **Benchmark City Survey - 2020 Data**

#### Calls For Service Per First Responder, 2-Year Comparison

#### 2020 Average Calls For Service Per First Responder is 507.3



## **Benchmark City Survey - 2020 Data**

### Calls For Service Per First Responder, 5-Year Comparison

#### 2020 Average Calls For Service Per First Responder is 507.3

|                   | First      | Total Calls |       |        |        |        |             |
|-------------------|------------|-------------|-------|--------|--------|--------|-------------|
| City Name         | Responders | For Service | 2020  | 2019   | 2018   | 2017   | 2016        |
| Bellevue, WA      | 140        | 57,753      | 412.5 | 475.8  | 594.1  | 596.8  | 596.6       |
| Boca Raton, FL    | 174        | 46,358      | 266.4 | 297.5  | 284.9  | 306.4  | 555.2       |
| Boise, ID         | 200        | 87,123      | 435.6 | 479.2  | 488.7  | 534.9  | Not Tracked |
| Boulder, CO       | 112        | 80,486      | 718.6 | 635.8  | 615.1  | 659.1  | 646.9       |
| Broken Arrow, OK  | 78         | 46,450      | 595.5 | 646.2  | 560.2  | 561.4  | 443.3       |
| Carlsbad, CA      | 63         | 62,389      | 990.3 | 992.5  | 1008.5 | 744.5  | 709.0       |
| Cedar Rapids, IA  | 107        | 70,751      | 661.2 | 757.3  | 796.0  | 642.7  | 618.1       |
| Chesapeake, VA    | 213        | 69,186      | 324.8 | 368.0  | 362.4  | 641.8  | 649.4       |
| Chula Vista, CA   | 180        | 65,740      | 365.2 | 402.0  | 422.8  | 431.5  | 456.1       |
| Columbia, MO      | 86         | 81,501      | 947.7 | 1070.5 | 991.9  | 731.2  | 753.2       |
| Coral Springs, FL | 132        | 45,260      | 342.9 | 369.4  | 566.5  | 395.5  | 540.6       |
| Edmond, OK        | 76         | 31,277      | 411.5 | 498.8  | 503.8  | 520.8  | 517.8       |
| Fort Collins, CO  | 101        | 56,558      | 560.0 | 770.4  | 673.6  | 716.6  | 707.0       |
| Fremont, CA       | 115        | 78,877      | 685.9 | 748.1  | 692.5  | 657.8  | 506.3       |
| Garland, TX       | 210        | 153,956     | 733.1 | 805.6  | 619.0  | 647.9  | 667.6       |
| Grand Prairie, TX | 209        | 75,086      | 359.3 | 361.4  | 358.1  | 397.7  | 422.5       |
| Henderson, NV     | 192        | 80,322      | 418.3 | 422.5  | 397.3  | 529.7  | 529.8       |
| Irving, TX        | 230        | 118,946     | 517.2 | 568.4  | 568.8  | 565.4  | 586.8       |
| Lawrence, KS      | 106        | 44,669      | 421.4 | 432.6  | 439.7  | 466.8  | 406.3       |
| Lincoln, NE       | 188        | 120,521     | 641.1 | 640.3  | 605.9  | 602.3  | 623.7       |
| Naperville, IL    | 96         | 29,011      | 302.2 | 379.3  | 377.3  | 460.5  | 397.3       |
| Norman, OK        | 112        | 62,198      | 555.3 | 839.8  | 832.6  | 1059.6 | 697.0       |
| Olathe, KS        | 116        | 44,066      | 379.9 | 405.6  | 393.5  | 389.6  | 374.9       |
| Overland Park, KS | 150        | 52,556      | 350.4 | 378.1  | 427.9  | 429.5  | 428.6       |
| Peoria, AZ        | 125        | 48,694      | 389.6 | 409.8  | 415.2  | 445.0  | 463.7       |
| Plano, TX         | 254        | 94,352      | 371.5 | 414.6  | 393.0  | 412.5  | 438.7       |
| Reno, NV          | 128        | 80,887      | 631.9 |        |        |        |             |
| Richardson, TX    | 98         | 53,591      | 546.8 | 638.8  | 589.9  | 613.1  | 654.4       |
| Rochester, MN     | 81         | 39,309      | 485.3 | 505.0  | 484.4  |        |             |
| Savannah, GA      | 268        | 106,407     | 397.0 |        |        |        |             |
| Average           | 145        | 69,476      | 507.3 | 567.3  | 560.0  | 564.1  | 550.3       |

# **Benchmark City Survey - 2020 Data**

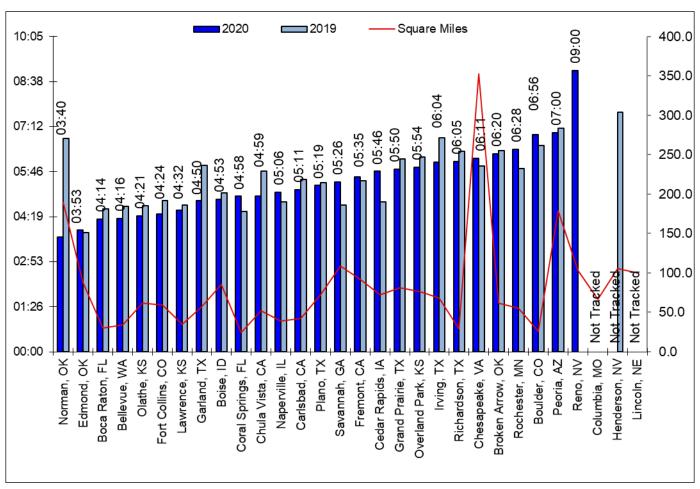
### **Top Five Calls For Service By Type**

|                   |                                      |                       | Alarm calls         |                     |                     |  |  |  |  |
|-------------------|--------------------------------------|-----------------------|---------------------|---------------------|---------------------|--|--|--|--|
| Top Five          | Disturbance                          |                       |                     |                     |                     |  |  |  |  |
| Calls For Service | Suspicious Activity Traffic Accident |                       |                     |                     |                     |  |  |  |  |
| Calls For Service |                                      |                       |                     |                     |                     |  |  |  |  |
|                   |                                      |                       | Check the Welfare   |                     |                     |  |  |  |  |
| City Name         | #1                                   | #2                    | #3                  | #4                  | #5                  |  |  |  |  |
| Bellevue, WA      | Assist Citizen                       | Traffic               | Suspicious Activity | 911 Disconnects     | Citizen Contact     |  |  |  |  |
| Boca Raton, FL    | Medical*                             | Assist Outside Agency | Alarm calls         | Disturbance         | Traffic             |  |  |  |  |
| Boise, ID         | Check the Welfare                    | Assist Citizen        | 911 Disconnects     | Domestic            | Alarm calls         |  |  |  |  |
| Boulder, CO       | Medical                              | Check the Welfare     | Noise Complaints    | Animal Call         | Trespassing         |  |  |  |  |
| Broken Arrow, OK  | Alarm calls                          | Traffic Accident      | Suspicious Activity | Domestic            | Assist Citizen      |  |  |  |  |
| Carlsbad, CA      | Traffic                              | 911 Disconnects       | Medical             | Traffic Hazard      | Check the Welfare   |  |  |  |  |
| Cedar Rapids, IA  | Disturbance                          | Check the Welfare     | Suspicious Activity | Domestic            | Traffic Hazard      |  |  |  |  |
| Chesapeake, VA    | Alarm calls                          | Domestic Complaint    | Assist Medic        | Domestic Assault    | Assist Fire         |  |  |  |  |
| Chula Vista, CA   | Disturbance                          | Domestic              | Check the Welfare   | Special Service     | Alarm calls         |  |  |  |  |
| Columbia, MO      | 911 Disconnects                      | Disturbance           | Alarm calls         | Theft Report        | Trespassing         |  |  |  |  |
| Coral Springs, FL | Assist Citizen                       | Alarm calls           | Suspicious Activity | Traffic Accident    | Suspicious Activity |  |  |  |  |
| Edmond, OK        | Alarm calls                          | Check the Welfare     | Citizen Contact     | Traffic Accident    | Domestic            |  |  |  |  |
| Fort Collins, CO  | Suspicious Activity                  | Check the Welfare     | Traffic             | Traffic Accident    | Disturbance         |  |  |  |  |
| Fremont, CA       | Disturbance                          | Check the Welfare     | Disturbance         | Suspicious Activity | Domestic            |  |  |  |  |
| Garland, TX       | Disturbance                          | Domestic              | Traffic Accident    | Alarm calls         | Check the Welfare   |  |  |  |  |
| Grand Prairie, TX | Disturbance                          | Alarm calls           | Traffic Accident    | Other               | Noise Complaints    |  |  |  |  |
| Henderson, NV     | Disturbance                          | Assist Citizen        | Suspicious Activity | Alarm calls         | Animal Call         |  |  |  |  |
| Irving, TX        | Alarm calls                          | 911 Disconnects       | Noise Complaints    | Disturbance         | Suspicious Activity |  |  |  |  |
| Lawrence, KS      | Telephone Report                     | Assist Citizen        | Alarm calls         | Check the Welfare   | Disturbance         |  |  |  |  |
| Lincoln, NE       | Disturbance                          | Traffic               | Special Service     | Theft Report        | Medical             |  |  |  |  |
| Naperville, IL    | Suspicious Activity                  | Alarm calls           | Check the Welfare   | Traffic Accident    | Lockout             |  |  |  |  |
| Norman, OK        | Disturbance                          | Suspicious Activity   | Check the Welfare   | Traffic Accident    | Theft Report        |  |  |  |  |
| Olathe, KS        | Medical                              | Traffic               | Animal Call         | Traffic Accident    | Disturbance         |  |  |  |  |
| Overland Park, KS | Alarm calls                          | Traffic               | Traffic Accident    | Animal Call         | Suspicious Activity |  |  |  |  |
| Peoria, AZ        | Check the Welfare                    | Suspicious Activity   | Alarm calls         | Traffic Accident    | Trespassing         |  |  |  |  |
| Plano, TX         | Assist Citizen                       | Alarm calls           | 911 Disconnects     | Traffic Accident    | Check the Welfare   |  |  |  |  |
| Reno, NV          | Medical                              | Traffic               | Building Check      | Trespassing         | Lockout             |  |  |  |  |
| Richardson, TX    | Disturbance                          | Alarm Calls           | Traffic Accident    | Suspicious Activity | Assist Citizen      |  |  |  |  |
| Rochester, MN     | Assist Citizen                       | Suspicious Activity   | Codes Enforcement   | Theft Report        | Medical             |  |  |  |  |
| Savannah, GA      | Alarm calls                          | Disturbance           | Suspicious Activity | Traffic Accident    | Trespassing         |  |  |  |  |

### **Benchmark City Survey - 2020 Data**

#### **Response Time Priority I, 2-Year Comparison**

#### 2020 Average Response Time is 5:27 - Median Response Time is 5:19



Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from "Hello to Hello"

### **Benchmark City Survey - 2020 Data**

#### **Response Time Priority I, 5-Year Comparison**

#### 2020 Average Response Time is 5:27 - Median Response Time is 5:19

| City Name         | Square<br>Miles | 2020        | 2019        | 2018        | 2017        | 2016        |
|-------------------|-----------------|-------------|-------------|-------------|-------------|-------------|
| Bellevue, WA      | 34.0            | 04:16       | 04:39       | 04:54       | 05:30       | 04:29       |
| Boca Raton, FL    | 30.0            | 04:14       | 04:34       | 04:19       | 04:53       | 05:22       |
| Boise, ID         | 85.0            | 04:53       | 05:05       | 03:10       | 0.00        | Not Tracked |
| Boulder, CO       | 26.0            | 06:56       | 06:36       | 05:25       | 06:07       | 05:21       |
| Broken Arrow, OK  | 62.0            | 06:20       | 06:26       | 06:17       | 06:17       | 06:35       |
| Carlsbad, CA      | 42.0            | 05:11       | 05:30       | 05:43       | 05:54       | 05:54       |
| Cedar Rapids, IA  | 72.1            | 05:46       | 04:47       | 05:20       | 06:37       | 06:40       |
| Chesapeake, VA    | 353.0           | 06:11       | 05:56       | 05:51       | Not Tracked | Not Tracked |
| Chula Vista, CA** | 52.0            | 04:59       | 05:47       | 05:54       | 05:41       | 06:30       |
| Columbia, MO      | 66.7            | Not Tracked |
| Coral Springs, FL | 24.0            | 04:58       | 04:29       | 05:14       | 05:26       | 04:26       |
| Edmond, OK        | 88.0            | 03:53       | 03:48       | 04:00       | 04:12       | 03:00       |
| Fort Collins, CO  | 59.0            | 04:24       | 04:50       | 05:02       | 05:11       | 05:03       |
| Fremont, CA       | 92.0            | 05:35       | 05:28       | 05:16       | 05:15       | 05:22       |
| Garland, TX       | 57.0            | 04:50       | 05:57       | 05:57       | 05:49       | 05:54       |
| Grand Prairie, TX | 81.0            | 05:50       | 06:10       | 06:42       | 06:12       | 06:03       |
| Henderson, NV     | 106.0           | Not Tracked | 07:39       | 07:39       | 07:50       | 09:26       |
| Irving, TX        | 68.0            | 06:04       | 06:50       | 08:08       | 08:16       | 07:39       |
| Lawrence, KS      | 34.9            | 04:32       | 04:41       | 04:15       | 04:40       | 05:01       |
| Lincoln, NE       | 99.9            | Not Tracked | Not Tracked | Not Tracked | 04:15       | 04:20       |
| Naperville, IL    | 39.0            | 05:06       | 04:48       | 05:39       | 04:40       | 04:54       |
| Norman, OK        | 189.5           | 03:40       | 06:49       | 04:00       | 03:00       | 0.00        |
| Olathe, KS        | 62.0            | 04:21       | 04:40       | 04:27       | 04:50       | 04:49       |
| Overland Park, KS | 76.0            | 05:54       | 06:13       | 06:06       | 06:08       | 05:31       |
| Peoria, AZ        | 179.0           | 07:00       | 07:09       | 07:27       | 07:31       | 07:16       |
| Plano, TX         | 72.0            | 05:19       | 05:25       | 05:53       | 05:43       | 05:48       |
| Reno, NV          | 103.0           | 09:00       |             |             |             |             |
| Richardson, TX    | 29.0            | 06:05       | 06:25       | 06:22       | 06:00       | 06:10       |
| Rochester, MN     | 55.0            | 06:28       | 05:52       | 05:56       |             |             |
| Savannah, GA      | 109.0           | 05:26       | 04:41       |             |             |             |
| Average           | 81.5            | 05:27       | 05:40       | 05:36       | 05:23       | 05:41       |
| Median            | 67.4            | 05:19       | 05:47       | 05:43       | 05:41       | 05:31       |

Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from "Hello to Hello"

# **Benchmark City Survey - 2020 Data**

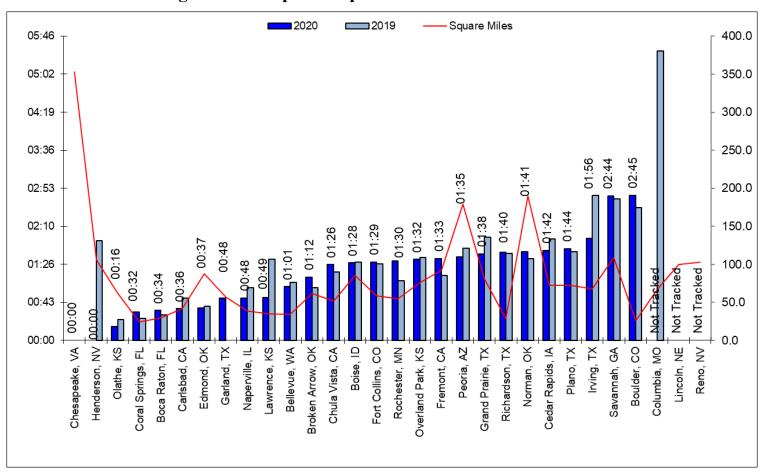
### **Top Five Calls For Service By Type for Priority 1**

|                   | Domestic                     |                         |                                 |                              |                                     |  |  |  |
|-------------------|------------------------------|-------------------------|---------------------------------|------------------------------|-------------------------------------|--|--|--|
| Top Five          |                              | Accident - Injury       |                                 |                              |                                     |  |  |  |
| Calls For Service |                              | Assist Other Department |                                 |                              |                                     |  |  |  |
| for Priority 1    |                              |                         | Medial - Life Threat            | tening                       |                                     |  |  |  |
|                   |                              |                         | Alarm Calls                     |                              |                                     |  |  |  |
| City Name         | #1                           | #2                      | #3                              | #4                           | #5                                  |  |  |  |
| Bellewe, WA       | Disturbance - Armed          | Robbery                 | Assault                         | Questionable Action - Weapon | DV                                  |  |  |  |
| Boca Raton, FL    | Fire Dept Assist             | Assist Other Dept       | Suspicious Incident             | Domestic Trouble             | Disturbance                         |  |  |  |
| Boise, ID         | Injury Crash                 | Domestic Dispute        | Assist EMS Code 3               | Unknown Problem              | Att Suicide priority 3              |  |  |  |
| Boulder, CO       | Disturbance                  | Trespassing             | Medical                         | Suspicious Incident          | Domestic Disturbance                |  |  |  |
| Broken Arrow, OK  | Domestic Violence            | Accident with Injuries  | Assist other Agency in Progress | Burglary in Progress         | Mental Subject in Progress          |  |  |  |
| Carlsbad, CA      | Unknown Injury Accident      | Domestic Violence       | Silent Alarm                    | Structure Fire               | CPR                                 |  |  |  |
| Cedar Rapids, IA  | Disturbance                  | Domestic                | Weapons                         | Assault                      | Suicidal Subject                    |  |  |  |
| Chesapeake, VA    | Burglar Alarm                | Domestic Complaint      | Assist Medic                    | Domestic Assault             | Assist Fire                         |  |  |  |
| Chula Vista, CA   | Duress Alarm                 | Assault                 | Overdose                        | False Alarm                  | Subject With A Gun                  |  |  |  |
|                   | Disturbance - Physical       | Traffic Accident        | Alarm calls                     | Assist Outside Agency        | Suicide Attempt                     |  |  |  |
| Coral Springs, FL | Crash with Injuries          | Unconscious Subject     | Assist EMS                      | Illness                      | Injury                              |  |  |  |
| Edmond, OK        | Trouble Unknown              | Burglary - Residence    | Burglary - Auto                 | Shooting                     | Robbery Armed                       |  |  |  |
| Fort Collins, CO  | Burglary                     | Disturbance             | Weapon                          | Shooting                     | Stabbing                            |  |  |  |
| Fremont, CA       | Battery Family               | Ascertain Problem       | Battery                         | Person Down                  | Mental Case                         |  |  |  |
| Garland, TX       | ALARMS                       | BURGLARY                | DISTURBANCE                     | SHOOTING                     | CHASE                               |  |  |  |
| Grand Prairie, TX | Burglary in Progress         | Robbery in Progress     | Accident - Rollover             | Verified Video Alarms        | Shooting with Injury                |  |  |  |
| Henderson, NV     | Disturbance - Family         | Domestic Battery        | Assist Fire/Rescue              | Suicide Threat               | Assault/Battery                     |  |  |  |
| Irving, TX        | Major Accident               | 1 Down                  | Attempt Suicide                 | Shooting                     | Stabbing                            |  |  |  |
| Lawrence, KS      | Breathing Problems           | Chest Pain              | Disturbance with Weapons        | Cardiac Arrest               | Structure Fire - Level 1            |  |  |  |
| Lincoln, NE       | Not Tracked                  | Not Tracked             | Not Tracked                     | Not Tracked                  | Not Tracked                         |  |  |  |
| Naperville, IL    | Domestic Physical            | Accident with Injuries  | Patient not Breathing           | Fight in Progress            | Overdose Drugs and Alcohol          |  |  |  |
| Norman, OK        | MVA Injury                   | Shooting                | Robbery                         | Officer Needed Nature Unk    | Active Shooter                      |  |  |  |
|                   | Medical-life                 | Disturbance-physical    | Accident-injury                 | 911 Call-unknown             | Suicide-attempt                     |  |  |  |
| Overland Park, KS | Disturbance - Physical       | Medical - Life          | Accident - Injury               | Alarm - Panic                | Medical - Non-breather              |  |  |  |
| Peoria, AZ        | Domestic Violence - Physical | Alarm calls             | Assist - Fire/EMS               | Traffic Accident             | Suicide Attempt/Threat              |  |  |  |
| Plano, TX         | DWI - Following              | Alarm - Robbery         | Weapons                         | Robbery                      | Traffic Crash - Rollover/Entrapment |  |  |  |
| Reno, NV          | Medical                      | Traffic                 | Building Check                  | Disturbance - Family         | Trouble Unknown                     |  |  |  |
| Richardson, TX    | Disturbance in Progress      | Major Accident          | Suicide                         | Family Violence in Progress  | Sexual Offense                      |  |  |  |
|                   | Medical                      | Person in Crisis        | Accident with Injury            | Robbery                      | Assist Fire Department              |  |  |  |
|                   | Officer Assist               | Domestic-Injury         | Shooting                        | Robbery                      | Cutting                             |  |  |  |

### **Benchmark City Survey - 2020 Data**

#### Call Receipt to Dispatch Time Priority I, 2-Year Comparison

#### 2020 Average Call Receipt to Dispatch Time is 1:15 - Median Time is 1:28



### **Benchmark City Survey - 2020 Data**

#### Median Call Receipt to Dispatch Time Priority I, 5-Year Comparison

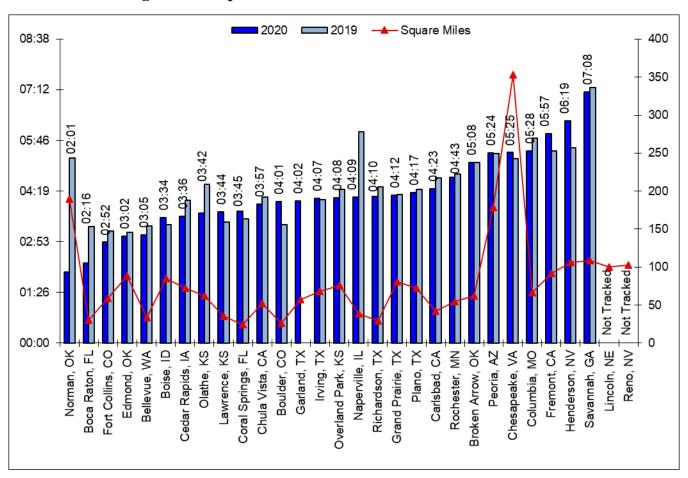
#### 2020 Average Call Receipt to Dispatch Time is 1:15 - Median Time is 1:28

| City Name         | Square Miles | 2020        | 2019          | 2018        | 2017        | 2016        |
|-------------------|--------------|-------------|---------------|-------------|-------------|-------------|
| Bellevue, WA      | 34.0         | 01:01       | 01:06         | 01:12       | 01:15       | 00:52       |
| Boca Raton, FL    | 30.0         | 00:34       | 00:29         | 01:45       | 01:49       | 01:15       |
| Boise, ID         | 85.0         | 01:28       | 01:29         | Not Tracked | Not Tracked | Not Tracked |
| Boulder, CO       | 26.0         | 02:45       | 02:31         | 01:30       | 01:57       | 01:31       |
| Broken Arrow, OK  | 62.0         | 01:12       | 01:00         | 01:16       | 01:15       | 01:18       |
| Carlsbad, CA      | 42.0         | 00:36       | 00:48         | 00:52       | 00:53       | 01:21       |
| Cedar Rapids, IA  | 72.1         | 01:42       | 01:55         | 01:46       | 02:42       | 02:47       |
| Chesapeake, VA    | 353.0        | 00:00       | 00:00         | Not Tracked | Not Tracked | Not Tracked |
| Chula Vista, CA** | 52.0         | 01:26       | 01:18         | 01:30       | 0.00        | Unknown     |
| Columbia, MO      | 66.7         | Not Tracked | 05:29         | Not Tracked | Not Tracked | Not Tracked |
| Coral Springs, FL | 24.0         | 00:32       | 00:25         | 00:22       | 00:23       | 00:33       |
| Edmond, OK        | 88.0         | 00:37       | 00:39         | 00:46       | 00:58       | 00:53       |
| Fort Collins, CO  | 59.0         | 01:29       | 01:27         | 01:34       | 01:33       | 01:45       |
| Fremont, CA       | 92.0         | 01:33       | 01:14         | 01:18       | 01:09       | 02:12       |
| Garland, TX       | 57.0         | 0.00        | Not Available | 00:58       | 00:54       | 00:58       |
| Grand Prairie, TX | 81.0         | 01:38       | 01:57         | 02:16       | 02:09       | 02:14       |
| Henderson, NV     | 106.0        | 00:00       | 01:53         | 01:49       | 02:48       | 02:29       |
| Irving, TX        | 68.0         | 01:56       | 02:45         | 02:56       | 03:05       | 02:32       |
| Lawrence, KS      | 34.9         | 00:49       | 01:32         | 01:33       | 01:58       | 02:05       |
| Lincoln, NE       | 99.9         | Not Tracked | Not Tracked   | Not Tracked | 01:21       | 01:22       |
| Naperville, IL    | 39.0         | 00:48       | 01:00         | 01:30       | 01:18       | 12:30       |
| Norman, OK        | 189.5        | 01:41       | 01:33         | 01:00       | 00:07       | 12:34       |
| Olathe, KS        | 62.0         | 00:16       | 00:24         | 00:14       | 00:23       | 00:23       |
| Overland Park, KS | 76.0         | 01:32       | 01:34         | 00:20       | 01:34       | 01:14       |
| Peoria, AZ        | 179.0        | 01:35       | 01:45         | 01:48       | 01:52       | 01:49       |
| Plano, TX         | 72.0         | 01:44       | 01:41         | 01:43       | 01:28       | 03:10       |
| Reno, NV          | 103.0        | Not Tracked |               |             |             |             |
| Richardson, TX    | 29.0         | 01:40       | 01:39         | 01:13       | 01:07       | 01:13       |
| Rochester, MN     | 55.0         | 01:30       | 01:08         | 02:09       |             |             |
| Savannah, GA      | 109.0        | 02:44       | 02:41         |             |             |             |
| Average           | 81.5         | 01:15       | 01:29         | 01:24       | 01:29       | 02:32       |
| Median            | 67.4         | 01:28       | 01:29         | 01:30       | 01:28       | 01:38       |

### **Benchmark City Survey - 2020 Data**

#### Median Call Dispatch to Arrival Time Priority I, 2-Year Comparison

2020 Average Call Dispatch to Arrival Time is 4:14 - Median Time is 4:08



### **Benchmark City Survey - 2020 Data**

#### Median Call Dispatch to Arrival Time Priority I, 2-Year Comparison

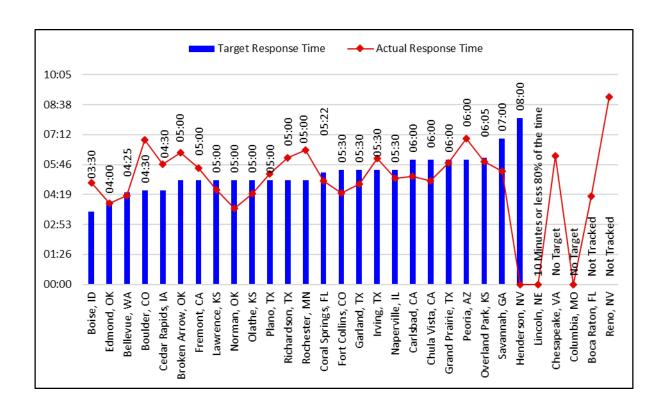
#### 2020 Average Call Dispatch to Arrival Time is 4:14 - Median Time is 4:08

| City Name          | Square Miles | 2020        | 2019          | 2018        | 2017        | 2016        |
|--------------------|--------------|-------------|---------------|-------------|-------------|-------------|
| Bellevue, WA       | 34.0         | 03:05       | 03:20         | 03:42       | 03:33       | 03:37       |
| Boca Raton, FL     | 30.0         | 02:16       | 03:19         | 02:34       | 05:17       | 06:43       |
| Boise, ID          | 85.0         | 03:34       | 03:22         | 01:29       | 0.00        | Not Tracked |
| Boulder, CO        | 26.0         | 04:01       | 03:22         | 03:55       | 04:15       | 03:09       |
| Broken Arrow, OK   | 62.0         | 05:08       | 05:08         | 05:00       | 05:02       | 05:16       |
| Carlsbad, CA       | 42.0         | 04:23       | 04:42         | 04:50       | 04:53       | 05:52       |
| Cedar Rapids, IA   | 72.1         | 03:36       | 04:04         | 03:19       | 03:55       | 03:53       |
| Chesapeake, VA     | 353.0        | 05:25       | 05:14         | 0.00        | Not Tracked | Not Tracked |
| Chula Vista, CA ** | 52.0         | 03:57       | 04:09         | 04:20       | 04:42       | 05:00       |
| Columbia, MO       | 66.7         | 05:28       | 05:49         | 06:30       | 07:47       | 09:18       |
| Coral Springs, FL  | 24.0         | 03:45       | 03:32         | 03:40       | 03:49       | 03:29       |
| Edmond, OK         | 88.0         | 03:02       | 03:09         | 03:14       | 03:14       | 03:17       |
| Fort Collins, CO   | 59.0         | 02:52       | 03:11         | 03:29       | 03:36       | 03:41       |
| Fremont, CA        | 92.0         | 05:57       | 05:28         | 05:16       | 05:15       | 05:22       |
| Garland, TX        | 57.0         | 04:02       | Not Available | 04:59       | 04:55       | 04:57       |
| Grand Prairie, TX  | 81.0         | 04:12       | 04:13         | 04:08       | 04:08       | 04:03       |
| Henderson, NV      | 106.0        | 06:19       | 05:33         | 05:33       | 07:08       | 06:57       |
| Irving, TX         | 68.0         | 04:07       | 04:05         | 05:12       | 05:10       | 05:07       |
| Lawrence, KS       | 34.9         | 03:44       | 03:26         | 03:08       | 03:06       | 04:30       |
| Lincoln, NE        | 99.9         | Not Tracked | Not Tracked   | Not Tracked | 04:14       | 04:14       |
| Naperville, IL     | 39.0         | 04:09       | 06:00         | 07:00       | 04:40       | 0.01        |
| Norman, OK         | 189.5        | 02:01       | 05:16         | 03:00       | 05:10       | 0.00        |
| Olathe, KS         | 62.0         | 03:42       | 04:31         | 04:13       | 04:27       | 04:26       |
| Overland Park, KS  | 76.0         | 04:08       | 04:22         | 04:29       | 04:18       | 04:08       |
| Peoria, AZ         | 179.0        | 05:24       | 05:23         | 05:39       | 05:39       | 05:27       |
| Plano, TX          | 72.0         | 04:17       | 04:22         | 04:39       | 04:22       | 07:41       |
| Reno, NV           | 103.0        | Not Tracked |               |             |             |             |
| Richardson, TX     | 29.0         | 04:10       | 04:26         | 04:45       | 04:32       | 04:31       |
| Rochester, MN      | 55.0         | 04:43       | 04:48         | 04:38       |             |             |
| Savannah, GA       | 109.0        | 07:08       | 07:16         |             |             |             |
| Average            | 81.5         | 04:14       | 04:24         | 04:24       | 04:39       | 05:09       |
| Median             | 67.4         | 04:08       | 04:22         | 04:34       | 04:32       | 04:56       |

### **Benchmark City Survey - 2020 Data**

#### **Priority I Target Time**

#### 2020 Average Target Time is 5:20 - Median Time is 5:00



### **Benchmark City Survey - 2020 Data**

#### **Priority I Target Time**

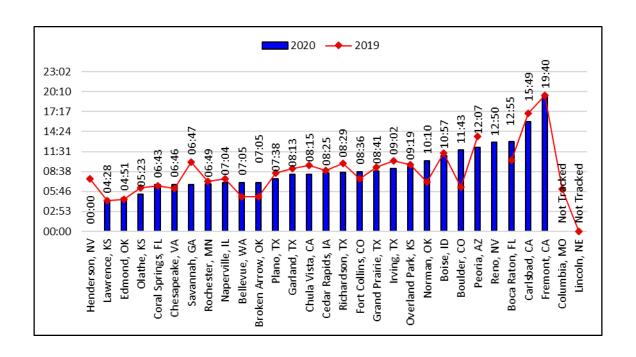
#### 2020 Average Target Time is 5:20 Minutes - Median Time is 5:00

| -                 | 1  |                         |
|-------------------|--|-------------------------|
| City Name         | Target<br>Response Time                  | Actual<br>Response Time |
| Boise, ID         | 03:30                                    | 04:53                   |
| Edmond, OK        | 04:00                                    | 03:53                   |
| Bellevue, WA      | 04:25                                    | 04:16                   |
| Boulder, CO       | 04:30                                    | 06:56                   |
| Cedar Rapids, IA  | 04:30                                    | 05:46                   |
| Broken Arrow, OK  | 05:00                                    | 06:20                   |
| Fremont, CA       | 05:00                                    | 05:35                   |
| Lawrence, KS      | 05:00                                    | 04:32                   |
| Norman, OK        | 05:00                                    | 03:40                   |
| Olathe, KS        | 05:00                                    | 04:21                   |
| Plano, TX         | 05:00                                    | 05:19                   |
| Richardson, TX    | 05:00                                    | 06:05                   |
| Rochester, MN     | 05:00                                    | 06:28                   |
| Coral Springs, FL | 05:22                                    | 04:58                   |
| Fort Collins, CO  | 05:30                                    | 04:24                   |
| Garland, TX       | 05:30                                    | 04:50                   |
| Irving, TX        | 05:30                                    | 06:04                   |
| Naperville, IL    | 05:30                                    | 05:06                   |
| Carlsbad, CA      | 06:00                                    | 05:11                   |
| Chula Vista, CA   | 06:00                                    | 04:59                   |
| Grand Prairie, TX | 06:00                                    | 05:50                   |
| Peoria, AZ        | 06:00                                    | 07:00                   |
| Overland Park, KS | 06:05                                    | 05:54                   |
| Savannah, GA      | 07:00                                    | 05:26                   |
| Henderson, NV     | 08:00                                    | Not Tracked             |
| Lincoln, NE       | 10 minutes or<br>less 80% of the<br>time | Not Tracked             |
| Chesapeake, VA    | No Target                                | 06:11                   |
| Columbia, MO      | None                                     | Not Tracked             |
| Boca Raton, FL    | Not Tracked                              | 04:14                   |
| Reno, NV          | Not Tracked                              | 09:00                   |
| Average           | 05:20                                    | 05:27                   |
| Median            |  | 05:19                   |

### **Benchmark City Survey - 2020 Data**

#### Median Priority 2 Response Time, 2-Year Comparison

2020 Average Response Time is 8:47 - Median Time is 8:20



Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

### **Benchmark City Survey - 2020 Data**

#### **Median Priority 2 Response Time, 5-Year Comparison**

#### 2020 Average Response Time is 8:47 - Median Time is 8:20

| City Name         | 2020        | 2019        | 2018  |
|-------------------|-------------|-------------|---|
| Bellevue, WA      | 07:05       | 05:01       | 05:54   |
| Boca Raton, FL    | 12:55       | 10:17       | 11:02   |
| Boise, ID         | 10:57       | 11:19       | 04:49   |
| Boulder, CO       | 11:43       | 06:22       | 07:07   |
| Broken Arrow, OK  | 07:05       | 04:59       | 06:05   |
| Carlsbad, CA      | 15:49       | 17:00       | 19:07   |
| Cedar Rapids, IA  | 08:25       | 08:50       | 07:24   |
| Chesapeake, VA    | 06:46       | 06:15       | 0.00  |
| Chula Vista, CA** | 08:15       | 09:30       | 10:16   |
| Columbia, MO      | Not Tracked | 06:04       | 06:40   |
| Coral Springs, FL | 06:43       | 06:37       | 07:00   |
| Edmond, OK        | 04:51       | 04:38       | 05:37   |
| Fort Collins, CO  | 08:36       | 07:37       | 07:40   |
| Fremont, CA       | 19:40       | 19:36       | 19:08   |
| Garland, TX       | 08:13       | 09:05       | 08:40   |
| Grand Prairie, TX | 08:41       | 09:14       | 08:51   |
| Henderson, NV     | 00:00       | 07:34       | 07:50   |
| Irving, TX        | 09:02       | 10:09       | 10:50   |
| Lawrence, KS      | 04:28       | 04:29       | 04:17   |
| Lincoln, NE       | Not Tracked | Not Tracked | We do not have median times, only mean times. |
| Naperville, IL    | 07:04       | 07:36       | 06:54   |
| Norman, OK        | 10:10       | 07:07       | Not Tracked                                   |
| Olathe, KS        | 05:23       | 06:18       | 06:14   |
| Overland Park, KS | 09:19       | 09:37       | 09:21   |
| Peoria, AZ        | 12:07       | 13:43       | 14:34   |
| Plano, TX         | 07:38       | 08:25       | 08:30   |
| Reno, NV          | 12:50       |             |   |
| Richardson, TX    | 08:29       | 09:48       | 09:32   |
| Rochester, MN     | 06:49       | 07:16       | 09:44   |
| Savannah, GA      | 06:47       | 05:29       |   |
| Average           | 08:47       | 08:43       | 08:51   |
| Median            | 08:20       | 08:01       | 08:01   |

Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# **Benchmark City Survey - 2020 Data**

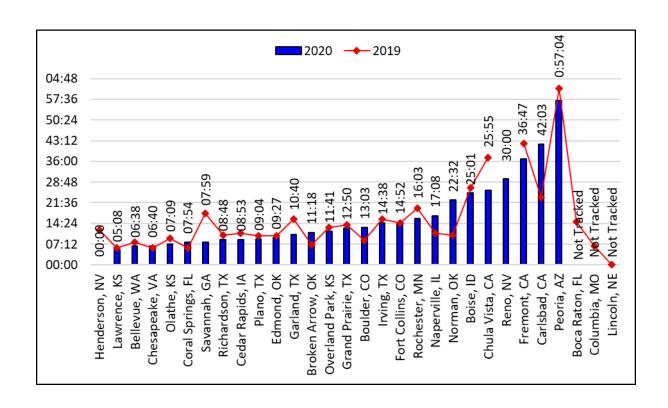
### **Top Five Calls For Service By Type for Priority 2**

|                   |                              |                            | Suspicious Activity                |                         |   |  |  |  |  |
|-------------------|------------------------------|----------------------------|------------------------------------|-------------------------|---|--|--|--|--|
| Top Five          |                              |                            | Check the Welfare                  |                         |   |  |  |  |  |
| Calls For Service |                              |                            | Verbal Disturbance                 |                         |   |  |  |  |  |
| for Priority 2    |                              | Domestic                   |                                    |                         |   |  |  |  |  |
|                   |                              | Alarm Calls                |                                    |                         |   |  |  |  |  |
| City Name         | #1                           | #2                         | #3                                 | #4                      | #5                                      |  |  |  |  |
| Bellewe, WA       | Traffic Accident             | N/A                        | N/A                                | N/A                     | N/A                                     |  |  |  |  |
| Boca Raton, FL    | Alarm                        | Disturbance                | Suspicious Incident                | Civil Matter            | Accident                                |  |  |  |  |
| Boise, ID         | Welfare Check                | 911 Hang up                | Alarm                              | Domestic Dispute        | Problem with Subject                    |  |  |  |  |
| Boulder, CO       | Welfare Check                | Intrusion Alarm            | Property Damage Accident           | Trespassing             | Suspicious Incident                     |  |  |  |  |
| Broken Arrow, OK  | Disturbance in Progress      | Alarm in Progress          | Shoplifting in Progress            | Larceny in Progress     | Burglary to Auto in Progress            |  |  |  |  |
| Carlsbad, CA      | Welfare Check                | Alarm Call                 | Unwanted Person                    | Suspicious Person       | Suspicious Circs                        |  |  |  |  |
| Cedar Rapids, IA  | Check the Welfare            | Suspicious Activity        | Traffic Accident                   | Alarms                  | Criminal Mischief                       |  |  |  |  |
| Chesapeake, VA    | MVA No Injury                | Serve Documents            | Check Welfare                      | Suspicious Vehicle      | Disorderly Person                       |  |  |  |  |
| Chula Vista, CA   | Domestic Violence            | Traffic Collision          | Psychological Evaluation           | Unknown Problem         | Assault                                 |  |  |  |  |
| Columbia, MO      | 911 Disconnects              | Disturbance - Verbal       | Alarm calls                        | Trespassing             | Theft Report                            |  |  |  |  |
| Coral Springs, FL | Domestic Disturbance         | Disturbance                | Silent Alarm                       | Hit & Run               | Suspicious Incident                     |  |  |  |  |
| Edmond, OK        | Larceny                      | Burglary - Auto            | Burglary - Residence               | Stolen Vehicle          | Assault                                 |  |  |  |  |
| Fort Collins, CO  | Disturbance                  | Suspicious Activity        | Motor Vehicle Accident             | Alarms                  | Trespass                                |  |  |  |  |
| Fremont, CA       | Disturbance Homeless         | Welfare Check              | Disturbance                        | Suspicious Circumstance | Traffic Hazard                          |  |  |  |  |
| Garland, TX       | DOMESTIC                     | CONCERN FOR WELFARE        | ACCIDENT                           | DISTURBANCE             | SUSPICIOUS                              |  |  |  |  |
| Grand Prairie, TX | Disturbance                  | Suspicious Activity        | Gun Fire & Shots Heard - No injury | Accident - Injury       | Person with a Weapon                    |  |  |  |  |
| Henderson, NV     | Unknown Problem              | Reckless Driver            | Drunk Driver                       | Injury Accident         | Road Rage                               |  |  |  |  |
| Irving, TX        | Disturbance                  | Domestic in Progress       | Traffic Hazard                     | 911 Call                | Minor Accident w/ Road Blocked          |  |  |  |  |
| Lawrence, KS      | Domestic Battery in Progress | Unknown Medical            | Motor Vehicle Accident - Level 3   | Fight                   | Gas Leak                                |  |  |  |  |
| Lincoln, NE       | 0                            | 0                          | 0                                  | 0                       | 0                                       |  |  |  |  |
| Naperville, IL    | Alarm Calls                  | Accident No Injury         | Unwanted subject                   | Domestic Verbal         | Suicide Threats                         |  |  |  |  |
| Norman, OK        | Disturbance/Domestics        | Suspicious Activity        | Welfare Check                      | Burglary                | MVA Non Injury                          |  |  |  |  |
| Olathe, KS        | Suspicious-activity          | Alarm-commercial           | Check the Welfare                  | Disturbance-verbal      | Traffic-intox                           |  |  |  |  |
| Overland Park, KS | Welfare                      | 911 - Commercial           | Disturbance - Verbal               | Disturbance - Pending   | Disturbance - Subject Refusing to Leave |  |  |  |  |
| Peoria, AZ        | Check the Welfare            | Alarm calls                | Suspicious Activity                | Traffic Accident        | Disorderly Conduct                      |  |  |  |  |
| Plano, TX         | 911 Welfare Concern          | Welfare Concern            | Disturbance                        | Suspicious Person       | Criminal Trespass                       |  |  |  |  |
| Reno, NV          | Alarm Police                 | Trespassing                | Attempt to Locate                  | Welfare Check           | Suspicious Person                       |  |  |  |  |
| Richardson, TX    | Suspicious Person            | Public Assistance          | Burglary Alarm - Business          | Minor Accident          | Theft                                   |  |  |  |  |
| Rochester, MN     | Suspicious Circumstances     | Alarm                      | Disorderly Conduct                 | Dispute                 | Domestic                                |  |  |  |  |
| Savannah, GA      | Disorderly Person            | Prowler/Trespass/Loitering | Civil Disturbance                  | Domestic Trouble        | Accident-Injury                         |  |  |  |  |

### **Benchmark City Survey - 2020 Data**

#### Median Response Time for Priority 3, 2-Year Comparison

2020 Average Response Time is 16:16 - Median Time is 11:41



Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

### **Benchmark City Survey - 2020 Data**

#### Median Response Time for Priority 3, 5-Year Comparison

#### 2020 Average Response Time is 16:16 - Median Time is 11:41

| City Name         | 2020        | 2019        | 2018        |
|-------------------|-------------|-------------|-------------|
| Bellevue, WA      | 06:38       | 07:48       | 09:36       |
| Boca Raton, FL    | Not Tracked | 14:55       | 17:01       |
| Boise, ID         | 25:01       | 26:54       | 06:16       |
| Boulder, CO       | 13:03       | 08:37       | 10:27       |
| Broken Arrow, OK  | 11:18       | 06:58       | 11:48       |
| Carlsbad, CA      | 42:03       | 23:24       | 29:29       |
| Cedar Rapids, IA  | 08:53       | 11:03       | 05:06       |
| Chesapeake, VA    | 06:40       | 05:51       | 0.00        |
| Chula Vista, CA** | 25:55       | 37:12       | 37:45       |
| Columbia, MO      | Not Tracked | 06:37       | 06:54       |
| Coral Springs, FL | 07:54       | 05:57       | 06:16       |
| Edmond, OK        | 09:27       | 10:10       | 10:20       |
| Fort Collins, CO  | 14:52       | 14:37       | 15:09       |
| Fremont, CA       | 36:47       | 42:15       | 38:04       |
| Garland, TX       | 10:40       | 15:52       | 15:10       |
| Grand Prairie, TX | 12:50       | 13:57       | 13:39       |
| Henderson, NV     | 00:00       | 12:12       | 13:12       |
| Irving, TX        | 14:38       | 16:00       | 15:50       |
| Lawrence, KS      | 05:08       | 05:57       | 05:32       |
| Lincoln, NE       | Not Tracked | Not Tracked | Not Tracked |
| Naperville, IL    | 17:08       | 11:00       | 10:11       |
| Norman, OK        | 22:32       | 10:16       | Not Tracked |
| Olathe, KS        | 07:09       | 09:10       | 10:20       |
| Overland Park, KS | 11:41       | 13:02       | 12:31       |
| Peoria, AZ        | 57:04       | 1:01:21     | 1:28:22     |
| Plano, TX         | 09:04       | 10:10       | 10:27       |
| Reno, NV          | 30:00       |             |             |
| Richardson, TX    | 08:48       | 10:24       | 10:05       |
| Rochester, MN     | 16:03       | 19:36       | 28:28       |
| Savannah, GA      | 07:59       | 07:01       |             |
| Average           | 16:16       | 16:00       | 17:05       |
| Median            | 11:41       | 11:37       | 11:48       |

Note: Time is displayed minutes:seconds (MM:SS) Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# **Benchmark City Survey - 2020 Data**

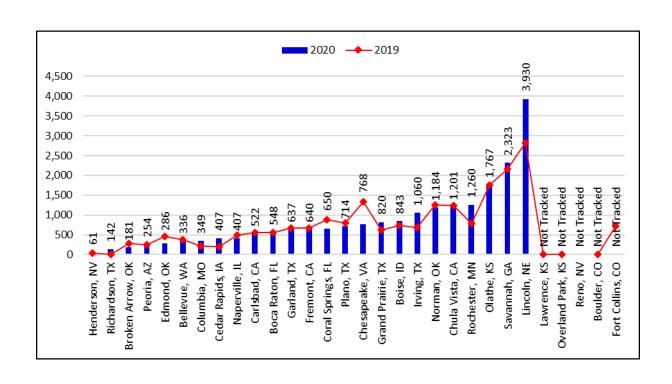
### **Top Five Calls For Service By Type for Priority 3**

|                   | Suspicious Activity                                 |   |                                 |                                   |                            |  |
|-------------------|---|---|---------------------------------|-----------------------------------|----------------------------|--|
| Top Five          | Alarm Calls Accidents - Non-Injury Noise Complaints |   |                                 |                                   |                            |  |
| Calls For Service |   |   |                                 |                                   |                            |  |
| for Priority 3    |   |   |                                 |                                   |                            |  |
|                   | Disturbance   |   |                                 |                                   |                            |  |
| City Name         | #1  | #2                                      | #3                              | #4                                | #5                         |  |
| Bellevue, WA      | Alarm   | Unwanted Subject                        | Questionable Action - No Weapon | Disturbance - Verbal              | Theft                      |  |
| Boca Raton, FL    | Not Tracked   | Not Tracked                             | Not Tracked                     | Not Tracked                       | Not Tracked                |  |
| Boise, ID         | Assist Citizen                                      | Theft Report                            | Supplemental Info               | Noise Complaint                   | Fraud Report               |  |
| Boulder, CO       | Follow-up   | Loitering                               | Outside Agency Assist           | Citizen Assist                    | Parking Complaint          |  |
| Broken Arrow, OK  | Alarms  | Suspicious Activity                     | Welfare Check                   | Incomplete 911 Calls              | Runaway Juvenile           |  |
| Carlsbad, CA      | Petty Theft   | Noise Complaint                         | Party                           | Found Property                    | Vehicle Burglary           |  |
| Cedar Rapids, IA  | Traffic Hazard                                      | Theft                                   | Burglary                        | Harassment                        | Trespassing                |  |
| Chesapeake, VA    | Assist Citizen                                      | Disabled Vehicle                        | Drug Offense                    | School Security Check             | Check Traffic Signal       |  |
| Chula Vista, CA   | Disturbance   | Welfare Check                           | False Alarm                     | Psychological Evaluation          | Suspicious Person          |  |
| Columbia, MO      | Suspicious Activity                                 | Traffic Accident                        | Medical                         | Check the Welfare                 | Traffic Hazard             |  |
| Coral Springs, FL | Not Tracked   | Not Tracked                             | Not Tracked                     | Not Tracked                       | Not Tracked                |  |
| Edmond, OK        | Alarm Loud  | Check Welfare                           | Receive Information             | Accident Non Injury               | Check the Area             |  |
| Fort Collins, CO  | Suspicious Activity                                 | Motor Vehicle Accident                  | Trespass                        | Assist to Others (All Types)      | Welfare Check              |  |
| Fremont, CA       | Stolen Vehicle Report                               | Auto Burglary Report                    | Suspicious Circumstance         | Petty Theft                       | Commercial Burglary Report |  |
| Garland, TX       | DISTURBANCE   | ALARMS                                  | SUSPICIOUS                      | TRAFFIC HAZARD                    | ACCIDENT                   |  |
| Grand Prairie, TX | Accident - Non-Injury                               | Unknown 911 Call (hang up/quick release | Stranded Motorist               | Lost or Found Child               | Open building or Residence |  |
| Henderson, NV     | Suspicious Person                                   | Animal Complaints                       | Suspicious Circs                | Suspicous Vehicle                 | Accident                   |  |
| Irving, TX        | Alarm Calls   | Suspicious Person                       | Suspicious Vehicle              | Check Well Being                  | Mental Health Incident     |  |
| Lawrence, KS      | Disturbance   | Domestic                                | Suspicious Activity in Progress | Suspicious Activity Just Occurred | Child Welfare Check        |  |
| Lincoln, NE       | 0   | 0                                       | 0                               | 0                                 | 0                          |  |
| Naperville, IL    | Citizen Assist                                      | Animal Call                             | Noise Complaint                 | Assist Other Agency               | Parking Complaint          |  |
| Norman, OK        | Agency Assist                                       | Runaway                                 | Check Area                      | Contact a Subject                 | Noise Complaint            |  |
| Olathe, KS        | Accident-non injury                                 | Traffic-motorist                        | Carcheck-occupied               | Assist other agency-default       | Pedcheck-default           |  |
| Overland Park, KS | Station Reports                                     | Alarm - Commercial                      | Accident - Non-injury           | Assist Outside Agency             | Suspicious - Activity      |  |
| Peoria, AZ        | Suspicious Activity                                 | Noise Complaints                        | Citizen Contact                 | Traffic Offense                   | Forgery/Fraud              |  |
| Plano, TX         | Alarm - Burglary                                    | Meet Complainant                        | Investigation                   | Traffic Crash - Property Damage   | Noise Complaint            |  |
| Reno, NV          | Disturbance   | Follow up                               | Suspicious Vehicle              | GTA                               | Problem Check              |  |
| Richardson, TX    | Disturbance   | Miscellaneous                           | City Ordinance Violation        | Parking Violence                  | Found Property             |  |
| Rochester, MN     | Assist  | Animal                                  | Accident                        | Trespass                          | Noise                      |  |
| Savannah, GA      | Check Subject                                       | Alarm                                   | Accident                        | Misc Complaint                    | Larceny Report             |  |

### **Benchmark City Survey - 2020 Data**

Mental Health Crisis, 2-Year Comparison

#### 2020 Average Number of Mental Health Crisis Calls is 852



# **Benchmark City Survey - 2020 Data**

Mental Health Crisis Calls, 2-Year Comparison

#### 2020 Average Number of Mental Health Crisis Calls is 852

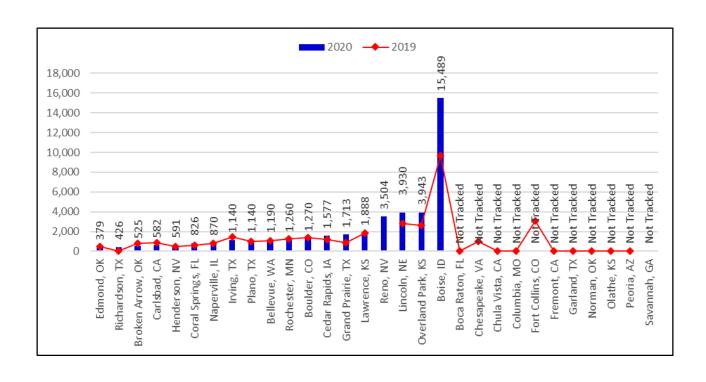
| City Name         | 2020          | 2019        |  |
|-------------------|---------------|-------------|--|
| Henderson, NV     | 61            | 46          |  |
| Richardson, TX    | 142           | Not Tracked |  |
| Broken Arrow, OK  | 181           | 276         |  |
| Peoria, AZ        | 254           | 250         |  |
| Edmond, OK        | 286           | 466         |  |
| Bellevue, WA      | 336           | 379         |  |
| Columbia, MO      | 349           | 223         |  |
| Cedar Rapids, IA  | 407           | 204         |  |
| Naperville, IL    | 407           | 496         |  |
| Carlsbad, CA      | 522           | 556         |  |
| Boca Raton, FL    | 548           | 560         |  |
| Garland, TX       | 637           | 674         |  |
| Fremont, CA       | 640           | 676         |  |
| Coral Springs, FL | 650           | 885         |  |
| Plano, TX         | 714           | 803         |  |
| Chesapeake, VA    | 768           | 1334        |  |
| Grand Prairie, TX | 820           | 625         |  |
| Boise, ID         | 843           | 731         |  |
| Irving, TX        | 1,060         | 692         |  |
| Norman, OK        | 1,184         | 1257        |  |
| Chula Vista, CA   | 1,201         | 1241        |  |
| Rochester, MN     | 1,260         | 776         |  |
| Olathe, KS        | 1,767         | 1757        |  |
| Savannah, GA      | GA 2,323 2166 |             |  |
| Lincoln, NE       | 3,930         | 2829        |  |
| Lawrence, KS      | Not Tracked   | Not Tracked |  |
| Overland Park, KS | Not Tracked   | Not Tracked |  |
| Reno, NV          | Not Tracked   |             |  |
| Boulder, CO       | Not Tracked   | Not Tracked |  |
| Fort Collins, CO  | Not Tracked   | 714         |  |
| Average           | 852           | 755         |  |



### **Benchmark City Survey - 2020 Data**

Response to Mental Health Related Calls for Service, 2-Year Comparison

#### 2020 Average Number of Mental Health Calls for Service is 2,223



# **Benchmark City Survey - 2020 Data**

#### Response to Mental Health Related Calls for Service, 5-Year Comparison

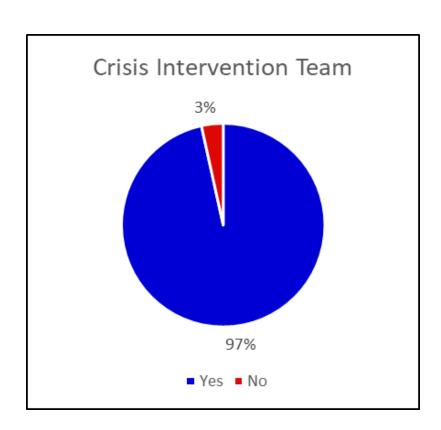
#### 2020 Average Number of Mental Health Calls for Service is 2,223

| City Name         | 2020              | 2019        | 2018        |  |
|-------------------|-------------------|-------------|-------------|--|
| Bellevue, WA      | 1,190             | 1,041       | 922         |  |
| Boca Raton, FL    | Not Tracked       | Not Tracked | Not Tracked |  |
| Boise, ID         | 15,489            | 9,686       | 9,256       |  |
| Boulder, CO       | 1,270             | 1,370       | Not Tracked |  |
| Broken Arrow, OK  | 525               | 798         | 798         |  |
| Carlsbad, CA      | 582               | 891         | 656         |  |
| Cedar Rapids, IA  | 1,577             | 1,182       | 1,498       |  |
| Chesapeake, VA    | Not Tracked       | 1,000       | 868         |  |
| Chula Vista, CA** | Not Tracked       | Not Tracked | 2,542       |  |
| Columbia, MO      | Not Tracked       | Not Tracked | Not Tracked |  |
| Coral Springs, FL | 826               | 600         | 301         |  |
| Edmond, OK        | 379               | 466         | 418         |  |
| Fort Collins, CO  | Not Tracked       | 3,095       | 1,791       |  |
| Fremont, CA       | Not Tracked       | Not Tracked | Not Tracked |  |
| Garland, TX       | Not Tracked       | Not Tracked | Not Tracked |  |
| Grand Prairie, TX | 1,713             | 843         | Not Tracked |  |
| Henderson, NV     | 591               | 472         | 737         |  |
| Irving, TX        | 1,140             | 1,470       | 1,276       |  |
| Lawrence, KS      | 1,888             | 1,838       | 1,974       |  |
| Lincoln, NE       | 3,930             | 2,829       | 3,658       |  |
| Naperville, IL    | 870               | 815         | 852         |  |
| Norman, OK        | Not Tracked       | Not Tracked | Not Tracked |  |
| Olathe, KS        | Not Tracked       | Not Tracked | Not tracked |  |
| Overland Park, KS | 3,943             | 2,635       | 2,568       |  |
| Peoria, AZ        | Not Tracked       | Not Tracked | 0           |  |
| Plano, TX         | o, TX 1,140 97    |             | 1,215       |  |
| Reno, NV          | 3,504             |             |             |  |
| Richardson, TX    | 426               | Not Tracked | 367         |  |
| Rochester, MN     | chester, MN 1,260 |             | 1,221       |  |
| Savannah, GA      | Not Tracked       |             |             |  |
| Average           | 2,223             | 1,749       | 1,524       |  |

# **Benchmark City Survey - 2020 Data**

**Does Your Agency Have A Crisis Intervention Team?** 

#### 97% of the Benchmark City Agencies have a Crisis Intervention Team

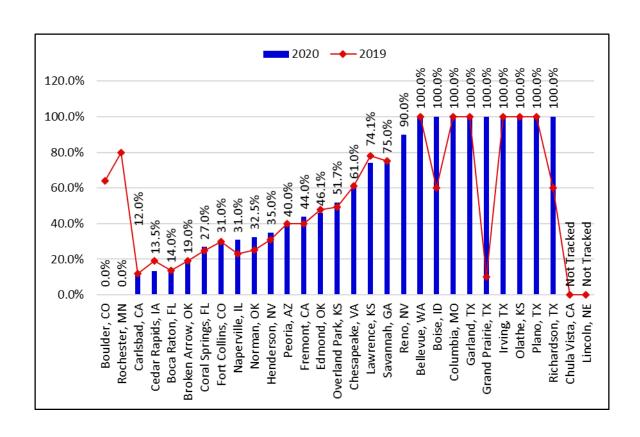


| City              | Response |  |  |
|-------------------|----------|--|--|
| Lincoln, NE       | No       |  |  |
| Bellevue, WA      | Yes      |  |  |
| Boca Raton, FL    | Yes      |  |  |
| Boulder, CO       | Yes      |  |  |
| Broken Arrow, OK  | Yes      |  |  |
| Carlsbad, CA      | Yes      |  |  |
| Cedar Rapids, IA  | Yes      |  |  |
| Chesapeake, VA    | Yes      |  |  |
| Chula Vista, CA   | Yes      |  |  |
| Columbia, MO      | Yes      |  |  |
| Coral Springs, FL | Yes      |  |  |
| Edmond, OK        | Yes      |  |  |
| Fort Collins, CO  | Yes      |  |  |
| Fremont, CA       | Yes      |  |  |
| Garland, TX       | Yes      |  |  |
| Grand Prairie, TX | Yes      |  |  |
| Henderson, NV     | Yes      |  |  |
| Irving, TX        | Yes      |  |  |
| Lawrence, KS      | Yes      |  |  |
| Naperville, IL    | Yes      |  |  |
| Norman, OK        | Yes      |  |  |
| Olathe, KS        | Yes      |  |  |
| Overland Park, KS | Yes      |  |  |
| Peoria, AZ        | Yes      |  |  |
| Plano, TX         | Yes      |  |  |
| Reno, NV          | Yes      |  |  |
| Richardson, TX    | Yes      |  |  |
| Rochester, MN     | Yes      |  |  |
| Savannah, GA      | Yes      |  |  |
| Boise, ID **      | Yes      |  |  |

### **Benchmark City Survey - 2020 Data**

#### Percentage of Officer CIT Trained—2-Year Comparison

#### Average % of Officers CIT Trained is 57.0%



# **Benchmark City Survey - 2020 Data**

### **Percent of Officers CIT Trained – 2-Year Comparison**

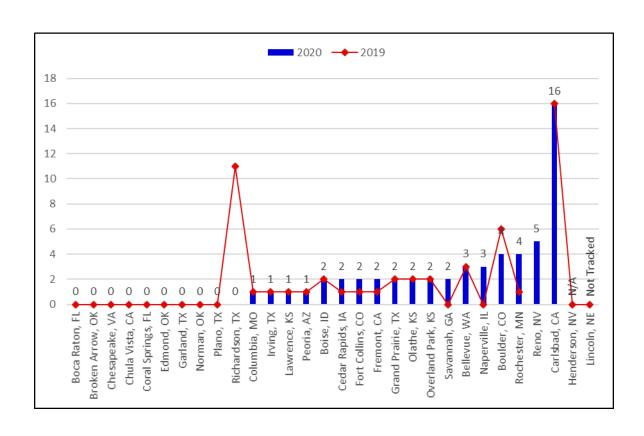
### Average % of Officers CIT Trained is 57.0%

| City Name         | 2020        | 2019        |  |
|-------------------|-------------|-------------|--|
| Boulder, CO       | 0.0%        | 64.0%       |  |
| Rochester, MN     | 0.0%        | 80.0%       |  |
| Carlsbad, CA      | 12.0%       | 12.0%       |  |
| Cedar Rapids, IA  | 13.5%       | 19.0%       |  |
| Boca Raton, FL    | 14.0%       | 13.8%       |  |
| Broken Arrow, OK  | 19.0%       | 19.0%       |  |
| Coral Springs, FL | 27.0%       | 25.0%       |  |
| Fort Collins, CO  | 31.0%       | 30.0%       |  |
| Naperville, IL    | 31.0%       | 23.0%       |  |
| Norman, OK        | 32.5%       | 25.1%       |  |
| Henderson, NV     | 35.0%       | 31.0%       |  |
| Peoria, AZ        | 40.0%       | 40.0%       |  |
| Fremont, CA       | 44.0%       | 40.0%       |  |
| Edmond, OK        | 46.1%       | 48.0%       |  |
| Overland Park, KS | 51.7%       | 49.2%       |  |
| Chesapeake, VA    | 61.0%       | 61.0%       |  |
| Lawrence, KS      | 74.1%       | 78.1%       |  |
| Savannah, GA      | 75.0%       | 75.0%       |  |
| Reno, NV          | 90.0%       |             |  |
| Bellevue, WA      | 100.0%      | 100.0%      |  |
| Boise, ID         | 100.0%      | 60.0%       |  |
| Columbia, MO      | 100.0%      | 100.0%      |  |
| Garland, TX       | 100.0%      | 100.0%      |  |
| Grand Prairie, TX | 100.0%      | 10.0%       |  |
| Irving, TX        | 100.0%      | 100.0%      |  |
| Olathe, KS        | 100.0%      | 100.0%      |  |
| Plano, TX         | 100.0%      | 100.0%      |  |
| Richardson, TX    | 100.0%      | 60.0%       |  |
| Chula Vista, CA   | Not Tracked | Not Tracked |  |
| Lincoln, NE       | Not Tracked | Not Tracked |  |
| Average           | 57.0%       | 54.2%       |  |

### **Benchmark City Survey - 2020 Data**

**Number of Co-Responders – 2-Year Comparison** 

#### Average number of Co-Responders is 3



# **Benchmark City Survey - 2020 Data**

**Number of Co-Responders – 5-Year Comparison** 

### Average number of Co-Responders is 3

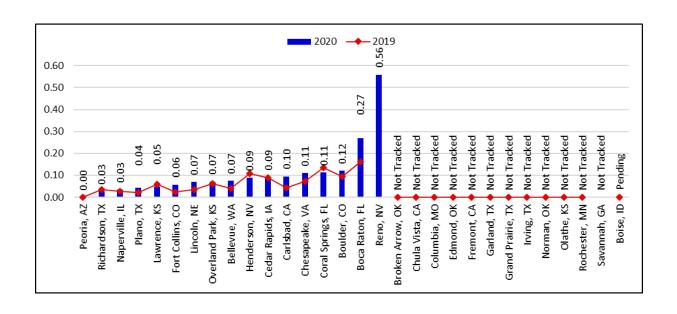
| City Name         | 2020        | 2019        | 2018 |
|-------------------|-------------|-------------|------|
| Bellevue, WA      | 3           | 3           | 3    |
| Boca Raton, FL    | 0           | 0           | 0    |
| Boise, ID         | 2           | 2           | 1    |
| Boulder, CO       | 4           | 6           | 6    |
| Broken Arrow, OK  | 0           | 0           | 0    |
| Carlsbad, CA      | 16          | 16          | 16   |
| Cedar Rapids, IA  | 2           | 1           | 1    |
| Chesapeake, VA    | 0           | 0           | 0    |
| Chula Vista, CA** | 0           | 0           | 0    |
| Columbia, MO      | 1           | 1           | 0    |
| Coral Springs, FL | 0           | 0           | 0    |
| Edmond, OK        | 0           | 0           | 0    |
| Fort Collins, CO  | 2           | 1           | 1    |
| Fremont, CA       | 2           | 1           | 1    |
| Garland, TX       | 0           | 0           | 0    |
| Grand Prairie, TX | 2           | 2           | 0    |
| Henderson, NV     | N/A         | 0           | 0    |
| Irving, TX        | 1           | 1           | 1    |
| Lawrence, KS      | 1           | 1           | 1    |
| Lincoln, NE       | Not Tracked | Not Tracked | 0    |
| Naperville, IL    | 3           | 0           | 0    |
| Norman, OK        | 0           | 0           | 0    |
| Olathe, KS        | 2           | 2           | 2    |
| Overland Park, KS | 2           | 2           | 2    |
| Peoria, AZ        | 1           | 1           | 0    |
| Plano, TX         | 0           | 0           | 0    |
| Reno, NV          | 5           |             |      |
| Richardson, TX    | 0           | 11          | 10   |
| Rochester, MN     | 4           | 1           | 1    |
| Savannah, GA      | 2           | 2           |      |
| Average           | 3           | 1           | 2    |



### **Benchmark City Survey - 2020 Data**

Number of Heroin/Opioid Deaths per 1,000 Population, 2-Year Comparison

#### Average Number of Heroin/Opioid Deaths per 1,000 Population is .11



# **Benchmark City Survey - 2020 Data**

### Number of Heroin/Opioid Deaths per 1,000 Population, 5-Year Comparison

## Average Number of Heroin/Opioid Deaths per 1,000 Population is .11

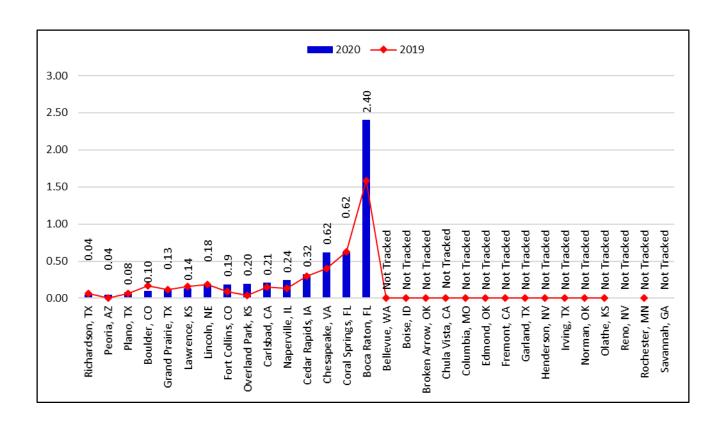
| City Name         | Population | Heroin Deaths | 2020        | 2019        | 2018        |
|-------------------|------------|---------------|-------------|-------------|-------------|
| Bellevue, WA      | 148,100    | 11            | 0.07        | 0.04        | 0.04        |
| Boca Raton, FL    | 99,805     | 27            | 0.27        | 0.16        | 0.11        |
| Boise, ID         | 240,380    | Pending       | Pending     | Pending     | Not Tracked |
| Boulder, CO       | 107,360    | 13            | 0.12        | 0.09        | 0.04        |
| Broken Arrow, OK  | 112,000    | Not Tracked   | Not Tracked | Not Tracked | Not Tracked |
| Carlsbad, CA      | 115,382    | 11            | 0.10        | 0.04        | 0.03        |
| Cedar Rapids, IA  | 133,563    | 12            | 0.09        | 0.09        | 0.08        |
| Chesapeake, VA    | 246,912    | 27            | 0.11        | 0.07        | 0.07        |
| Chula Vista, CA** | 277,289    | Not Tracked   | Not Tracked | Not Tracked | Not Tracked |
| Columbia, MO      | 125,049    | Not Tracked   | Not Tracked | Not Tracked | Not Tracked |
| Coral Springs, FL | 133,759    | 15            | 0.11        | 0.13        | 0.16        |
| Edmond, OK        | 94,699     | Not Tracked   | Not Tracked | Not Tracked | Not Tracked |
| Fort Collins, CO  | 174,871    | 10            | 0.06        | 0.02        | 0.04        |
| Fremont, CA       | 234,220    | Not tracked   | Not Tracked | Not Tracked | Not Tracked |
| Garland, TX       | 239,684    | Not Tracked   | Not Tracked | Not Tracked | Not Tracked |
| Grand Prairie, TX | 195,200    | Unknown       | Not Tracked | 0.00        | 0.00        |
| Henderson, NV     | 330,367    | 29            | 0.09        | 0.11        | Not Tracked |
| Irving, TX        | 239,779    | Not Tracked   | Not Tracked | Not Tracked | Not Tracked |
| Lawrence, KS      | 103,351    | 5             | 0.05        | 0.06        | 0.02        |
| Lincoln, NE       | 291,198    | 20            | 0.07        | 0.03        | 0.02        |
| Naperville, IL    | 147,841    | 5             | 0.03        | 0.03        | 0.05        |
| Norman, OK        | 122,837    | Not Tracked   | Not Tracked | Not Tracked | Not Tracked |
| Olathe, KS        | 143,847    | Not Tracked   | Not Tracked | Not Tracked | Not Tracked |
| Overland Park, KS | 199,130    | 14            | 0.07        | 0.06        | 0.06        |
| Peoria, AZ        | 184,469    | 0             | 0.00        | 0.00        | Not Tracked |
| Plano, TX         | 287,064    | 12            | 0.04        | 0.02        | 0.01        |
| Reno, NV          | 258,230    | 144           | 0.56        |             |             |
| Richardson, TX    | 115,630    | 3             | 0.03        | 0.04        | 0.03        |
| Rochester, MN     | 118,924    | Not Tracked   | Not Tracked | Not Tracked | Not Tracked |
| Savannah, GA      | 145,862    | Not Tracked   | Not Tracked |             |             |
| Average           | 178,893    | 21            | 0.11        | 0.08        | 0.05        |



### **Benchmark City Survey - 2020 Data**

Number of Heroin/Opioid Overdoses per 1,000 Population, 2-Year Comparison

#### Average Number of Heroin/Opioid Overdoses per 1,000 Population is 0.37



### **Benchmark City Survey - 2020 Data**

#### Number of Heroin/Opioid Overdoses per 1,000 Population, 5-Year Comparison

#### Average Number of Heroin/Opioid Overdoses per 1,000 Population is 0.37

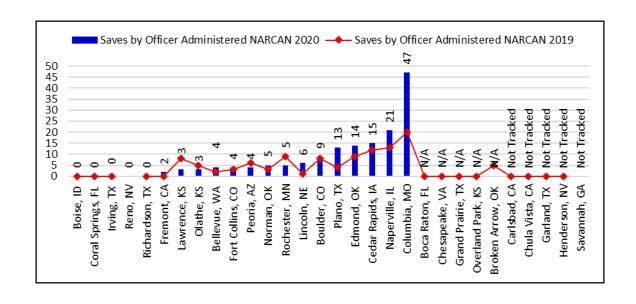
| City Name         | Population | Heroin<br>Overdoses | 2020        | 2019        | 2018        |
|-------------------|------------|---------------------|-------------|-------------|-------------|
| Bellevue, WA      | 148,100    | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Boca Raton, FL    | 99,805     | 240                 | 2.40        | 1.58        | 1.33        |
| Boise, ID         | 240,380    | Not Tracked         | Not Tracked | 0.00        | 0.26        |
| Boulder, CO       | 107,360    | 11                  | 0.10        | 0.17        | 0.04        |
| Broken Arrow, OK  | 112,000    | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Carlsbad, CA      | 115,382    | 24                  | 0.21        | 0.15        | 0.13        |
| Cedar Rapids, IA  | 133,563    | 43                  | 0.32        | 0.30        | 0.33        |
| Chesapeake, VA    | 246,912    | 153                 | 0.62        | 0.40        | 0.26        |
| Chula Vista, CA** | 277,289    | Not Tracked         | Not Tracked | Not Tracked | 0.01        |
| Columbia, MO      | 125,049    | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Coral Springs, FL | 133,759    | 83                  | 0.62        | 0.62        | 0.84        |
| Edmond, OK        | 94,699     | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Fort Collins, CO  | 174,871    | 33                  | 0.19        | 0.09        | 0.18        |
| Fremont, CA       | 234,220    | Not tracked         | Not Tracked | Not Tracked | Not Tracked |
| Garland, TX       | 239,684    | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Grand Prairie, TX | 195,200    | 25                  | 0.13        | 0.12        | 0.12        |
| Henderson, NV     | 330,367    | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Irving, TX        | 239,779    | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Lawrence, KS      | 103,351    | 14                  | 0.14        | 0.16        | 0.13        |
| Lincoln, NE       | 291,198    | 51                  | 0.18        | 0.19        | 0.20        |
| Naperville, IL    | 147,841    | 36                  | 0.24        | 0.14        | 0.28        |
| Norman, OK        | 122,837    | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Olathe, KS        | 143,847    | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Overland Park, KS | 199,130    | 39                  | 0.20        | 0.04        | 0.12        |
| Peoria, AZ        | 184,469    | 8                   | 0.04        | Not Tracked | Not Tracked |
| Plano, TX         | 287,064    | 23                  | 0.08        | 0.06        | 0.06        |
| Reno, NV          | 258,230    | unavailable         | Not Tracked |             |             |
| Richardson, TX    | 115,630    | 5                   | 0.04        | 0.06        | 0.05        |
| Rochester, MN     | 118,924    | Not Tracked         | Not Tracked | Not Tracked | Not Tracked |
| Savannah, GA      | 145,862    | Not Tracked         | Not Tracked |             |             |
| Average           | 178,893    | 53                  | 0.37        | 0.38        | 0.31        |



### **Benchmark City Survey - 2020 Data**

Number of Saves by Officer Administered NARCAN, 2-Year Comparison

#### **Average Number of Saves is 7.8**



# **Benchmark City Survey - 2020 Data**

#### Number of Saves by Officer Administered NARCAN, Raw Data

| City Name         | Assigned<br>Officers | Number of Officers<br>Equipped with<br>NARCAN | % of<br>Officers<br>Carrying<br>NARCAN |             | Saves by<br>Officer<br>Administered<br>NARCAN 2019 |
|-------------------|----------------------|---|--|-------------|--|
| Boise, ID         | 302                  | 13  | 4%                                     | 0           | 0  |
| Coral Springs, FL | 214                  | 216   | 101%                                   | 0           | 0  |
| Irving, TX        | 383                  | 10  | 3%                                     | 0           | 0  |
| Reno, NV          | 312                  | 312   | 100%                                   | 0           |  |
| Richardson, TX    | 166                  | 0   | 0%                                     | 0           | 0  |
| Fremont, CA       | 161                  | 192   | 119%                                   | 2           | 0  |
| Lawrence, KS      | 136                  | 135   | 99%                                    | 3           | 8  |
| Olathe, KS        | 195                  | 180   | 92%                                    | 3           | 5  |
| Bellevue, WA      | 177                  | 96  | 54%                                    | 4           | 2  |
| Fort Collins, CO  | 217                  | 175   | 81%                                    | 4           | 3  |
| Peoria, AZ        | 200                  | 203   | 102%                                   | 4           | 6  |
| Norman, OK        | 163                  | 163   | 100%                                   | 5           | 3  |
| Rochester, MN     | 143                  | 148   | 103%                                   | 5           | 9  |
| Lincoln, NE       | 354                  | 354   | 100%                                   | 6           | 1  |
| Boulder, CO       | 182                  | 135   | 74%                                    | 9           | 8  |
| Plano, TX         | 395                  | 395   | 100%                                   | 13          | 4  |
| Edmond, OK        | 117                  | 90  | 77%                                    | 14          | 9  |
| Cedar Rapids, IA  | 219                  | 217   | 99%                                    | 15          | 12   |
| Naperville, IL    | 176                  | 173   | 98%                                    | 21          | 13   |
| Columbia, MO      | 176                  | 176   | 100%                                   | 47          | 20   |
| Boca Raton, FL    | 206                  | 0   | 0%                                     | N/A         | N/A  |
| Chesapeake, VA    | 371                  | 0   | 0%                                     | N/A         | N/A  |
| Grand Prairie, TX | 286                  | 286   | 100%                                   | N/A         | N/A  |
| Overland Park, KS | 259                  | 0   | 0%                                     | N/A         | N/A  |
| Broken Arrow, OK  | 147                  | 146   | 99%                                    | Not Tracked | 5  |
| Carlsbad, CA      | 130                  | 129   | 99%                                    | Not tracked | Not tracked  |
| Chula Vista, CA   | 238                  | 245   | 103%                                   | Not tracked | Not Tracked  |
| Garland, TX       | 351                  | Not Tracked                                   | Not Tracked                            | Not Tracked | Not Tracked  |
| Henderson, NV     | 375                  | 375   | 100%                                   | Not Tracked | Not Tracked  |
| Savannah, GA      | 597                  | Not Tracked                                   | Not Tracked                            | Not Tracked |  |
| Average           | 245                  | 163   | 75.3%                                  | 7.8         | 5.1  |

## **Benchmark City Survey - 2020 Data**

#### **Response to Resistance/Aggression**

| 0'' N              | Precautionary | Verbal      | <b>Empty Hand</b> | Intermediate   | Impact | Lethal |
|--------------------|---------------|-------------|-------------------|----------------|--------|--------|
| City Name          | Force         | Direction   | Control           | Weapon         | Weapon | Force  |
| Bellevue, WA       | 27            | Not Tracked | 106               | 3              | 0      | 0      |
| Boca Raton, FL     | Not Tracked   | Not Tracked | 61                | 0              | 3      | 0      |
| Boise, ID          | Not Tracked   | Not Tracked | 22                | 7              | 11     | 2      |
| Boulder, CO        | 341           | Not Tracked | 141               | 7              | 0      | 0      |
| Broken Arrow, OK   | Not Tracked   | Not Tracked | 27                | 3              | 5      | 0      |
| Carlsbad, CA       | 9             | Not Tracked | 97                | 2              | 13     | 0      |
| Cedar Rapids, IA   | 215           | Not Tracked | 159               | 1              | 18     | 0      |
| Chesapeake, VA     | Not Tracked   | Not Tracked | 30                | 1              | 8      | 0      |
| Chula Vista, CA ** | 334           | Not Tracked | 451               | 30             | 68     | 1      |
| Columbia, MO       | 208           | Not Tracked | 266               | 14             | 18     | 4      |
| Coral Springs, FL  | Not Tracked   | Not Tracked | 24                | Not Authorized | 16     | 0      |
| Edmond, OK         | Not Tracked   | Not Tracked | 30                | 1              | 14     | 0      |
| Fort Collins, CO   | 339           | Not Tracked | 139               | 11             | 39     | 0      |
| Fremont, CA        | Not tracked   | Not tracked | 139               | 0              | 16     | 0      |
| Garland, TX        | Not Tracked   | 120         | 95                | 20             | 43     | 4      |
| Grand Prairie, TX  | Not Tracked   | Not Tracked | 55                | 0              | 59     | 1      |
| Henderson, NV      | Not Tracked   | Not Tracked | 779               | 4              | 37     | 7      |
| Irving, TX         | 404           | Not Tracked | 149               | 5              | 49     | 0      |
| Lawrence, KS       | Not Tracked   | Not Tracked | 7                 | 8              | 5      | 0      |
| Lincoln, NE        | Not Tracked   | 249         | 105               | 76             | 0      | 1      |
| Naperville, IL     | Not Tracked   | Not Tracked | 52                | 1              | 8      | 0      |
| Norman, OK         | 71            | 28          | 60                | 1              | 27     | 0      |
| Olathe, KS         | 123           | Not Tracked | 127               | 0              | 7      | 0      |
| Overland Park, KS  | 180           | 315         | 238               | 2              | 14     | 2      |
| Peoria, AZ         | Not Tracked   | Not Tracked | 60                | 0              | 14     | 1      |
| Plano, TX          | 165           | 41          | 53                | 13             | 8      | 3      |
| Reno, NV           | not tracked   | not tracked | 175               | 18             | 27     | 1      |
| Richardson, TX     | Not Tracked   | Not Tracked | 3                 | 0              | 10     | 0      |
| Rochester, MN      | 25            | 46          | 180               | 8              | 38     | 1      |
| Savannah, GA       | Not Tracked   | Not Tracked | 30                | 7              | 21     | 11     |
| Average            | 187.8         | 133.2       | 128.7             | 8.4            | 19.9   | 1.3    |

# **Benchmark City Survey - 2020 Data**

#### **Tasers**

| City Name         | Percentage of<br>Officers<br>Authorized to<br>Carry Tasers | Number of Taser<br>Displays | Number of Taser<br>Deployments | Number of Adverse<br>Reactions to Taser<br>Deployments |
|-------------------|--|-----------------------------|--------------------------------|--|
| Bellevue, WA      | 80%  | Not Tracked                 | 8                              | 0  |
| Boca Raton, FL    | 100%   | Not Tracked                 | 3                              | 0  |
| Boise, ID         | 100%   | 2                           | 3                              | Not Tracked  |
| Boulder, CO       | 100%   | 79                          | 19                             | 0  |
| Broken Arrow, OK  | 100%   | Not Tracked                 | 5                              | 0  |
| Carlsbad, CA      | 100%   | 1                           | 7                              | Not Tracked  |
| Cedar Rapids, IA  | 90%  | 50                          | 16                             | 0  |
| Chesapeake, VA    | 60%  | 1                           | 7                              | 0  |
| Chula Vista, CA   | 100%   | 44                          | 10                             | Not Tracked  |
| Columbia, MO      | 80%  | 32                          | 18                             | 0  |
| Coral Springs, FL | 100%   | Not Tracked                 | 15                             | 0  |
| Edmond, OK        | 71%  | Not Tracked                 | 14                             | 0  |
| Fort Collins, CO  | 77%  | 42                          | 24                             | 0  |
| Fremont, CA       | 100%   | Not tracked                 | 1                              | 0  |
| Garland, TX       | 94%  | Not Tracked                 | 43                             | 0  |
| Grand Prairie, TX | 100%   | Not Tracked                 | 58                             | 0  |
| Henderson, NV     | 100%   | Not Tracked                 | 33                             | Not Tracked  |
| Irving, TX        | 80%  | 75                          | 44                             | 0  |
| Lawrence, KS      | 76%  | Not Tracked                 | 5                              | 0  |
| Lincoln, NE       | 100%   | Not Tracked                 | 46                             | 0  |
| Naperville, IL    | 94%  | Not Tracked                 | 7                              | 0  |
| Norman, OK        | 100%   | 37                          | 25                             | 0  |
| Olathe, KS        | 94%  | 23                          | 4                              | 0  |
| Overland Park, KS | 92%  | 33                          | 13                             | 0  |
| Peoria, AZ        | 100%   | Not Tracked                 | 12                             | 0  |
| Plano, TX         | 77%  | 4                           | 7                              | 0  |
| Reno, NV          | 100%   | not tracked                 | 30                             | 0  |
| Richardson, TX    | 90%  | Not Tracked                 | 10                             | 0  |
| Rochester, MN     | 100%   | 16                          | 22                             | 0  |
| Savannah, GA      | 46%  | Not Tracked                 | 30                             | Not Tracked  |

# **Benchmark City Survey - 2020 Data**

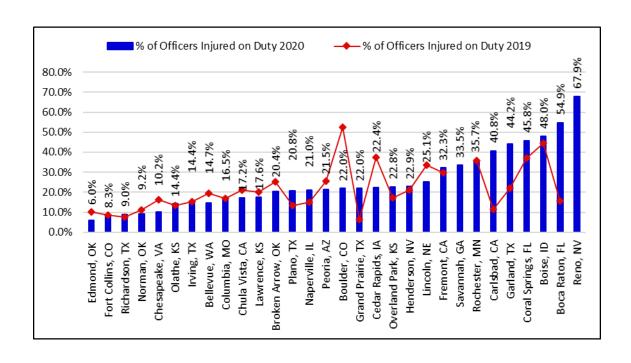
#### **Top Three Causes of Officer Injury**

|                   | Strug                            | gling with Suspect               |                                  |
|-------------------|----------------------------------|----------------------------------|----------------------------------|
|                   |                                  | Other                            |                                  |
|                   | Trainin                          | g/Routine Duties (Tie)           |                                  |
| City Name         | #1                               | #2                               | #3                               |
| Bellevue, WA      | Struggling with Suspect          | Physical Training                | Miscellaneous                    |
| Boca Raton, FL    | Potential Exposures to Pathogens | Struggling with Suspect          | Miscellaneous                    |
| Boise, ID         | Foot Pursuits                    | Training                         | Struggling with Suspect          |
| Boulder, CO       | Struggling with Suspect          | Training                         | Routine Duties                   |
| Broken Arrow, OK  | Training                         | Struggling with Suspect          | Miscellaneous                    |
| Carlsbad, CA      | Training                         | Routine Duties                   | Accidents (not traffic)          |
| Cedar Rapids, IA  | Struggling with Suspect          | Training                         | Other                            |
| Chesapeake, VA    | Other                            | Bites                            | Sprint/Strain                    |
| Chula Vista, CA   | Struggling with Suspect          | Potential Exposures to Pathogens | Routine Duties                   |
| Columbia, MO      | Traffic Crashes                  | Struggling with Suspect          | Routine Duties                   |
| Coral Springs, FL | Potential Exposures to Pathogens | Struggling with Suspect          | Traffic Crashes                  |
| Edmond, OK        | Struggling with Suspect          | Foot Pursuits                    | Traffic Crashes                  |
| Fort Collins, CO  | Struggling with Suspect          | Training                         | Slip and Fall                    |
| Fremont, CA       | Struggling with Suspect          | Physical Fitness                 | Physical Training                |
| Garland, TX       | Struggling with Suspect          | Other                            | Foot Pursuits                    |
| Grand Prairie, TX | Struggling with Suspect          | Slip and Fall                    | Other                            |
| Henderson, NV     | Struggling with Suspect          | Routine Duties                   | Other                            |
| Irving, TX        | Struggling with Suspect          | Training                         | Traffic Crashes                  |
| Lawrence, KS      | Potential Exposures to Pathogens | Struggling with Suspect          | Sprint/Strain                    |
| Lincoln, NE       | Resisting Arrest                 | Other                            | Slips, trips, falls              |
| Naperville, IL    | Responding to Call               | Potential Exposures to Pathogens | Slip and Fall                    |
| Norman, OK        | Struggling with Suspect          | Falls                            | Lifting Strains                  |
| Olathe, KS        | Other                            | Struggling with Suspect          | Potential Exposures to Pathogens |
| Overland Park, KS | Struggling with Suspect          | Miscellaneous                    | Other                            |
| Peoria, AZ        | Struggling with Suspect          | Routine Duties                   | Miscellaneous                    |
| Plano, TX         | Struggling with Suspect          | Other                            | Responding to Call               |
| Reno, NV          | Other                            | Patrol Incidents                 | Struggling with Suspect          |
| Richardson, TX    | Struggling with Suspect          | Routine Duties                   | Training                         |
| Rochester, MN     | Struggling with Suspect          | Potential Exposures to Pathogens | Routine Duties                   |
| Savannah, GA      | Traffic Crashes                  | Sprint/Strain                    | Patrol Incidents                 |

### **Benchmark City Survey - 2020 Data**

Number of Officers Injured on Duty, 2-Year Comparison

#### 25.4% of Officers are Injured on Duty



## **Benchmark City Survey - 2020 Data**

### **Number of Officers Injured on Duty, 5-Year Comparison**

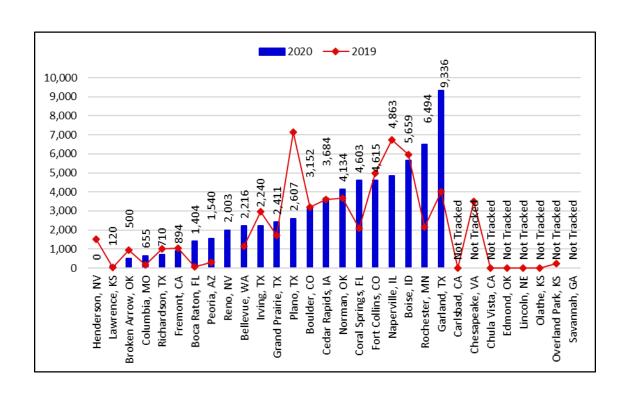
#### 25.4% of Officers are Injured on Duty

| City Name         | Assigned Ofcs | # of Ofcs Injured | 2020  | 2019  | 2018        |
|-------------------|---------------|-------------------|-------|-------|-------------|
| Bellevue, WA      | 177           | 26                | 14.7% | 19.5% | 16.2%       |
| Boca Raton, FL    | 206           | 113               | 54.9% | 15.8% | 2.7%        |
| Boise, ID         | 302           | 145               | 48.0% | 44.4% | 40.0%       |
| Boulder, CO       | 182           | 40                | 22.0% | 52.6% | 40.5%       |
| Broken Arrow, OK  | 147           | 30                | 20.4% | 25.2% | 24.0%       |
| Carlsbad, CA      | 130           | 53                | 40.8% | 11.6% | 32.5%       |
| Cedar Rapids, IA  | 219           | 49                | 22.4% | 37.4% | 40.3%       |
| Chesapeake, VA    | 371           | 38                | 10.2% | 16.2% | 12.2%       |
| Chula Vista, CA** | 238           | 41                | 17.2% | 21.0% | 13.9%       |
| Columbia, MO      | 176           | 29                | 16.5% | 16.9% | 25.3%       |
| Coral Springs, FL | 214           | 98                | 45.8% | 37.2% | 37.9%       |
| Edmond, OK        | 117           | 7                 | 6.0%  | 10.3% | 16.7%       |
| Fort Collins, CO  | 217           | 18                | 8.3%  | 8.5%  | 8.3%        |
| Fremont, CA       | 161           | 52                | 32.3% | 29.8% | 19.4%       |
| Garland, TX       | 351           | 155               | 44.2% | 22.1% | 18.2%       |
| Grand Prairie, TX | 286           | 63                | 22.0% | 6.4%  | 7.3%        |
| Henderson, NV     | 375           | 86                | 22.9% | 21.1% | 57.4%       |
| Irving, TX        | 383           | 55                | 14.4% | 15.3% | 10.3%       |
| Lawrence, KS      | 136           | 24                | 17.6% | 20.1% | 15.0%       |
| Lincoln, NE       | 354           | 89                | 25.1% | 33.5% | 0.0%        |
| Naperville, IL    | 176           | 37                | 21.0% | 14.9% | 10.6%       |
| Norman, OK        | 163           | 15                | 9.2%  | 11.2% | 8.0%        |
| Olathe, KS        | 195           | 28                | 14.4% | 13.5% | 17.7%       |
| Overland Park, KS | 259           | 59                | 22.8% | 17.3% | 21.4%       |
| Peoria, AZ        | 200           | 43                | 21.5% | 25.6% | Not Tracked |
| Plano, TX         | 395           | 82                | 20.8% | 13.5% | 19.9%       |
| Reno, NV          | 312           | 212               | 67.9% |       |             |
| Richardson, TX    | 166           | 15                | 9.0%  | 7.7%  | 9.4%        |
| Rochester, MN     | 143           | 51                | 35.7% | 35.8% | 50.4%       |
| Savannah, GA      | 597           | 200               | 33.5% |       |             |
| Average           | 245           | 65                | 25.4% | 22.2% | 21.8%       |

#### **Benchmark City Survey - 2020 Data**

Hours Lost to on Duty Injuries, 2-Year Comparison

#### Average Number of Hours Lost is 2,902



## **Benchmark City Survey - 2020 Data**

#### **Hours Lost to on Duty Injuries, 5-Year Comparison**

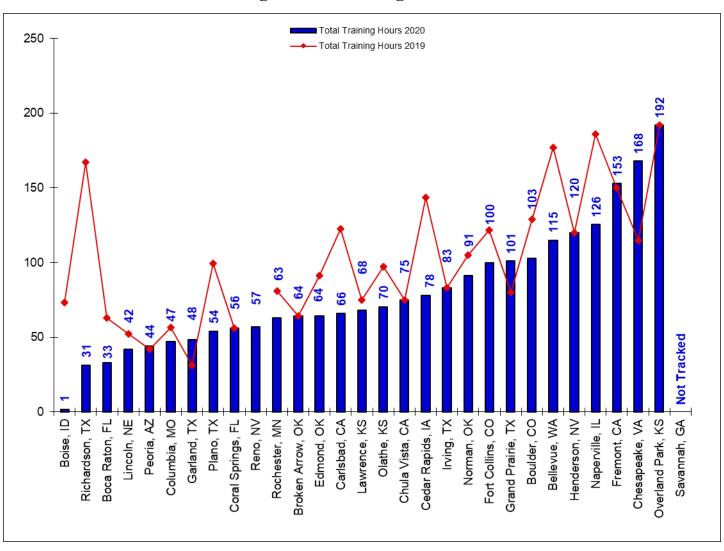
#### **Average Number of Hours Lost is 2,902**

| City Name         | 2020        | 2019        | 2018              |
|-------------------|-------------|-------------|-------------------|
| Bellevue, WA      | 2,216       | 1,160       | 1,464             |
| Boca Raton, FL    | 1,404       | 60          | 762               |
| Boise, ID         | 5,659       | 5,972       | 5,720             |
| Boulder, CO       | 3,152       | 3,212       | 5,049             |
| Broken Arrow, OK  | 500         | 943         | 119               |
| Carlsbad, CA      | Not Tracked | Not tracked | Not tracked       |
| Cedar Rapids, IA  | 3,684       | 3,589       | 2,630             |
| Chesapeake, VA    | Not Tracked | 3,504       | 3,417             |
| Chula Vista, CA** | Not Tracked | Not Tracked | Not Tracked       |
| Columbia, MO      | 655         | 176         | 1,727             |
| Coral Springs, FL | 4,603       | 2,096       | 312               |
| Edmond, OK        | Not Tracked | Not Tracked | Not Tracked       |
| Fort Collins, CO  | 4,615       | 4,997       | 4,200             |
| Fremont, CA       | 894         | 1,055       | 1,950             |
| Garland, TX       | 9,336       | 4,005       | 6,138             |
| Grand Prairie, TX | 2,411       | 1,721       | 1,921             |
| Henderson, NV     | 0           | 1,526       | off work/1117 mod |
| Irving, TX        | 2,240       | 2,969       | 2,594             |
| Lawrence, KS      | 120         | 50          | 200               |
| Lincoln, NE       | Not Tracked | Not Tracked | 0                 |
| Naperville, IL    | 4,863       | 6,741       | 9,451             |
| Norman, OK        | 4,134       | 3,679       | 630               |
| Olathe, KS        | Not Tracked | Not Tracked | Not tracked       |
| Overland Park, KS | Not Tracked | 224         | 184 hrs/ 23 days  |
| Peoria, AZ        | 1,540       | 300         | Not Tracked       |
| Plano, TX         | 2,607       | 7,125       | 12,360            |
| Reno, NV          | 2,003       |             |                   |
| Richardson, TX    | 710         | 1,003       | 781               |
| Rochester, MN     | 6,494       | 2,146       | 1,008             |
| Savannah, GA      | Not Tracked |             |                   |
| Average           | 2,902       | 2,533       | 3,101             |

#### **Benchmark City Survey - 2020 Data**

Officer Training Hours, 2-Year Comparison

#### 2020 Average is 79.7 Training Hours Per Officer



## **Benchmark City Survey - 2020 Data**

#### Officer Training Hours, 5-Year Comparison

#### 2020 Average is 79.7 Training Hours Per Officer

| City Name         | In-House<br>Training<br>Hours per<br>Officer | Formal<br>Training<br>Hours per<br>Officer | Total Hours<br>2020 | Total Hours<br>2019 | Total Hours<br>2018 | Total Hours<br>2017 | Total Hours<br>2016 |
|-------------------|--|--|---------------------|---------------------|---------------------|---------------------|---------------------|
| Bellevue, WA      | 99   | 16   | 115                 | 177                 | 145                 | 121                 | 201                 |
| Boca Raton, FL    | 25   | 8  | 33                  | 63                  | 62                  | 92                  | 78                  |
| Boise, ID         | 1  | 0  | 1                   | 73                  | 79                  | 109                 | 102                 |
| Boulder, CO       | 31   | 72   | 103                 | 129                 | 138                 | 171                 | 119                 |
| Broken Arrow, OK  | 32   | 32   | 64                  | 64                  | 84                  | 93                  | 93                  |
| Carlsbad, CA      | 41   | 25   | 66                  | 123                 | 222                 | 205                 | 147                 |
| Cedar Rapids, IA  | 66   | 12   | 78                  | 144                 | 126                 | 131                 | 115                 |
| Chesapeake, VA    | 146  | 22   | 168                 | 115                 | 140                 | 125                 | 147                 |
| Chula Vista, CA   | 50   | 25   | 75                  | 75                  | 85                  | 85                  | 85                  |
| Columbia, MO      | 22   | 25   | 47                  | 56                  | 65                  | 63                  | 60                  |
| Coral Springs, FL | 32   | 24   | 56                  | 56                  | 56                  | 56                  | 56                  |
| Edmond, OK        | 64   | Not Tracked                                | 64                  | 91                  | 126                 | 81                  | 86                  |
| Fort Collins, CO  | 88   | 12   | 100                 | 122                 | 88                  | 88                  | 88                  |
| Fremont, CA       | 128  | 25   | 153                 | 150                 | 120                 | 98                  | 82                  |
| Garland, TX       | 28   | 21   | 48                  | 31                  | 26                  | 20                  | 72                  |
| Grand Prairie, TX | 99   | 2  | 101                 | 80                  | 74                  | 70                  | 68                  |
| Henderson, NV     | 70   | 50   | 120                 | 120                 | 120                 | 120                 | 120                 |
| Irving, TX        | 69   | 14   | 83                  | 83                  | 83                  | 83                  | 83                  |
| Lawrence, KS      | 46   | 22   | 68                  | 75                  | 83                  | 94                  | Not Tracked         |
| Lincoln, NE       | 34   | 8  | 42                  | 52                  | 0                   | 106                 | 139                 |
| Naperville, IL    | 79   | 47   | 126                 | 186                 | 178                 | 170                 | 144                 |
| Norman, OK        | 78   | 13   | 91                  | 105                 | 131                 | 58                  | 19                  |
| Olathe, KS        | 52   | 18   | 70                  | 97                  | 94                  | 104                 | 110                 |
| Overland Park, KS | 40   | 152  | 192                 | 192                 | 133                 | 112                 | 83                  |
| Peoria, AZ        | 13   | 31   | 44                  | 42                  | 33                  | 49                  | 50                  |
| Plano, TX         | 36   | 18   | 54                  | 99                  | 82                  | 71                  | 78                  |
| Reno, NV          | 41   | 16   | 57                  |                     |                     |                     |                     |
| Richardson, TX    | 18   | 13   | 31                  | 167                 | 117                 | 89                  | 63                  |
| Rochester, MN     | 61   | 2  | 63                  | 81                  | 91                  |                     |                     |
| Savannah, GA      | Not Tracked                                  | Not Tracked                                | Not Tracked         |                     |                     |                     |                     |
| Average           | 54.7   | 25.9                                       | 79.7                | 100.0               | 99.8                | 100.0               | 97.0                |

### **Benchmark City Survey - 2020 Data**

#### **Citizen Complaints / Department Employees**

Citizen Complaints - defined as a citizen's concern/complaint directed to a department employee's actions that may be a violation of policy, procedure, or code of ethics and is turned over to an Internal Affairs Unit for investigation.

|                   |            |       | Citiz     | en Complair | ıts against Swo | rn            |       | Citizen       | Complaints a  | gainst Non-Swo | orn           |
|-------------------|------------|-------|-----------|-------------|-----------------|---------------|-------|---------------|---------------|----------------|---------------|
|                   | Total      |       |           | ·           | Not             | Under         |       |               | <u>'</u>      | Not            | Under         |
| City Name         | Complaints | Total | Founded   | Unfounded   | Substantiated   | Investigation | Total | Founded       | Unfounded     | Substantiated  | Investigation |
| Bellevue, WA      | 1          | 1     | 1         | 0           | 0               | 0             | 0     | 0             | 0             | 0              | 0             |
| Boca Raton, FL    | 57         | 48    | 5         | 36          | 3               | 4             | 8     | 2             | 1             | 5              | 0             |
| Boise, ID         | 87         | 87    | 9         | 34          | 42              | 2             | 0     | 0             | 0             | 0              | 0             |
| Boulder, CO       | 28         | 26    | 3         | 12          | 11              | 0             | 2     | 1             | 1             | 0              | 0             |
| Broken Arrow, OK  | 12         | 12    | 1         | 5           | 6               | 0             | 0     | 0             | 0             | 0              | 0             |
| Carlsbad, CA      | 18         | 18    | 1         | 17          | 0               | 0             | 0     | 0             | 0             | 0              | 0             |
| Cedar Rapids, IA  | 34         | 31    | 4         | 25          | 1               | 1             | 3     | 0             | 3             | 0              | 0             |
| Chesapeake, VA    | 28         | 28    | 10        | 2           | 6               | 10            | 0     | Not Separated | Not Separated | Not Separated  | Not Separated |
| Chula Vista, CA   | 35         | 35    | 2         | 1           | 30              | 2             | 0     | 0             | 0             | 0              | 0             |
| Columbia, MO      | 72         | 72    | 4         | 31          | 30              | 7             | 0     | 0             | 0             | 0              | 0             |
| Coral Springs, FL | 1          | 1     | 0         | 0           | 0               | 1             | 0     | 0             | 0             | 0              | 0             |
| Edmond, OK        | 12         | 12    | 1         | 6           | 5               | 0             | 0     | 0             | 0             | 0              | 0             |
| Fort Collins, CO  | 32         | 29    | 6         | 20          | 3               | 0             | 3     | 2             | 1             | 0              | 0             |
| Fremont, CA       | 5          | 5     | 0         | 2           | 2               | 1             | 0     | 0             | 0             | 0              | 0             |
| Garland, TX       | 7          | 6     | 0         | 2           | 4               | 0             | 1     | 0             | 0             | 1              | 0             |
| Grand Prairie, TX | 21         | 17    | 4         | 2           | 11              | 0             | 4     | 3             | 1             | 0              | 0             |
| Henderson, NV**   | 47         | 47    | 5         | 25          | 2               | 15            | 0     | Not Tracked   | Not Tracked   | Not Tracked    | Not Tracked   |
| Irving, TX        | 77         | 64    | 4         | 57          | 3               | 0             | 13    | 7             | 5             | 1              | 0             |
| Lawrence, KS      | 4          | 4     | 0         | 0           | 2               | 2             | 0     | 0             | 0             | 0              | 0             |
| Lincoln, NE       | 18         | 18    | 2         | 14          | 1               | 1             | 0     | 0             | 0             | 0              | 0             |
| Naperville, IL    | 33         | 28    | 3         | 24          | 0               | 1             | 5     | 3             | 1             | 1              | 0             |
| Norman, OK        | 112        | 97    | 15        | 15          | 67              | 0             | 15    | 9             | 1             | 4              | 1             |
| Olathe, KS        | 11         | 11    | 0         | 10          | 1               | 0             | 0     | 0             | 0             | 0              | 0             |
| Overland Park, KS | 26         | 26    | 4         | 5           | 10              | 7             | 0     | 0             | 0             | 0              | 0             |
| Peoria, AZ        | 3          | 3     | 2         | 1           | 0               | 0             | 0     | 0             | 0             | 0              | 0             |
| Plano, TX         | 50         | 46    | 4         | 12          | 28              | 2             | 4     | 0             | 0             | 4              | 0             |
| Reno, NV          | 30         | 30    | 2         | 1           | 27              | 0             | 0     | 0             | 0             | 0              | 0             |
| Richardson, TX    | 6          | 6     | 1         | 4           | 1               | 0             | 0     | 0             | 0             | 0              | 0             |
| Rochester, MN     | 11         | 11    | 8         | 3           | 0               | 0             | 0     | 0             | 0             | 0              | 0             |
| Savannah, GA      | 0          | 0     | Remark #2 | Remark #2   | Remark #2       | Remark #2     | 0     | Remark #2     | Remark #2     | Remark #2      | Remark #2     |
| Average           | 29.3       | 27.3  | 3.5       | 12.6        | 10.2            | 1.9           | 1.9   | 1.0           | 0.5           | 0.6            | 0.0           |

Founded: evidence shows the employee was at fault.

<u>Unfounded:</u> evidence shows the employee was NOT at fault.

Not Substantiated: evidence shows the claim has no merit/didn't happen.

\*\*Union rules prohibit investigation by Internal Affairs Bureau

### **Benchmark City Survey - 2020 Data**

#### **Internal Complaints / Department Employees**

Internal Complaints - defined as a department employee's concern/complaint directed toward another department employee's actions that may be a violation of policy, procedure, or code of ethics and is turned over to an internal Affairs Unit for investigation.

|                   |            |       | Intern    | al Complain | ts against Swo | m             |       | Internal      | Complaints a  | against Non-Sw | orn           |
|-------------------|------------|-------|-----------|-------------|----------------|---------------|-------|---------------|---------------|----------------|---------------|
|                   | Total      |       |           |             | Not            | Under         |       |               |               | Not            | Under         |
| City Name         | Complaints | Total | Founded   | Unfounded   | Substantiated  | Investigation | Total | Founded       | Unfounded     | Substantiated  | Investigation |
| Bellevue, WA      | 7          | 6     | 6         | 0           | 0              | 0             | 1     | 1             | 0             | 0              | 0             |
| Boca Raton, FL    | 5          | 6     | 3         | 0           | 0              | 3             | 0     | 0             | 0             | 0              | 0             |
| Boise, ID         | 76         | 68    | 49        | 3           | 14             | 2             | 8     | 6             | 0             | 2              | 0             |
| Boulder, CO       | 8          | 7     | 4         | 3           | 0              | 0             | 1     | 1             | 0             | 0              | 0             |
| Broken Arrow, OK  | 19         | 13    | 8         | 4           | 1              | 0             | 6     | 4             | 0             | 2              | 0             |
| Carlsbad, CA      | 0          | 0     | 0         | 0           | 0              | 0             | 0     | 0             | 0             | 0              | 0             |
| Cedar Rapids, IA  | 10         | 10    | 9         | 1           | 0              | 0             | 0     | 0             | 0             | 0              | 0             |
| Chesapeake, VA    | 40         | 40    | 27        | 1           | 0              | 12            | 0     | Not Separated | Not Separated | Not Separated  | Not Separated |
| Chula Vista, CA   | 25         | 23    | 16        | 0           | 1              | 6             | 2     | 0             | 0             | 0              | 2             |
| Columbia, MO      | 37         | 37    | 26        | 3           | 5              | 3             | 0     | 0             | 0             | 0              | 0             |
| Coral Springs, FL | 6          | 6     | 2         | 2           | 1              | 1             | 0     | 0             | 0             | 0              | 0             |
| Edmond, OK        | 3          | 3     | 1         | 2           | 0              | 0             | 0     | 0             | 0             | 0              | 0             |
| Fort Collins, CO  | 24         | 13    | 11        | 0           | 2              | 0             | 11    | 9             | 0             | 2              | 0             |
| Fremont, CA       | 7          | 6     | 3         | 2           | 0              | 1             | 1     | 1             | 0             | 0              | 0             |
| Garland, TX       | 33         | 28    | 23        | 2           | 0              | 3             | 5     | 3             | 1             | 0              | 1             |
| Grand Prairie, TX | 7          | 5     | 2         | 3           | 0              | 0             | 2     | 1             | 0             | 0              | 1             |
| Henderson, NV     | 49         | 49    | 29        | 7           | 1              | 12            | 0     | Not Tracked   | Not Tracked   | Not Tracked    | Not Tracked   |
| Irving, TX        | 81         | 57    | 39        | 13          | 2              | 3             | 24    | 17            | 4             | 1              | 2             |
| Lawrence, KS      | 2          | 2     | 2         | 0           | 0              | 0             | 0     | 0             | 0             | 0              | 0             |
| Lincoln, NE       | 15         | 13    | 5         | 4           | 3              | 1             | 2     | 0             | 0             | 2              | 0             |
| Naperville, IL    | 34         | 25    | 20        | 1           | 3              | 1             | 9     | 6             | 3             | 0              | 0             |
| Norman, OK        | 38         | 22    | 7         | 2           | 13             | 0             | 16    | 7             | 1             | 7              | 1             |
| Olathe, KS        | 1          | 1     | 0         | 1           | 0              | 0             | 0     | 0             | 0             | 0              | 0             |
| Overland Park, KS | 12         | 8     | 6         | 0           | 2              | 0             | 4     | 2             | 0             | 2              | 0             |
| Peoria, AZ        | 12         | 9     | 5         | 1           | 0              | 3             | 3     | 3             | 0             | 0              | 0             |
| Plano, TX         | 77         | 73    | 66        | 2           | 2              | 3             | 4     | 4             | 0             | 0              | 0             |
| Reno, NV          | 12         | 12    | 7         | 0           | 2              | 3             | 0     | 0             | 0             | 0              | 0             |
| Richardson, TX    | 18         | 10    | 10        | 0           | 0              | 0             | 8     | 8             | 0             | 0              | 0             |
| Rochester, MN     | 7          | 7     | 6         | 1           | 0              | 0             | 0     | 0             | 0             | 0              | 0             |
| Savannah, GA      | 0          | 0     | Remark #2 | Remark #2   | Remark #2      | Remark #2     | 0     | Remark #2     | Remark #2     | Remark #2      | Remark #2     |
| Average           | 22.2       | 18.6  | 13.5      | 2.0         | 1.8            | 2.0           | 3.6   | 2.7           | 0.3           | 0.7            | 0.3           |

Founded: evidence shows the employee was at fault.

<u>Unfounded:</u> evidence shows the employee was NOT at fault.

Not Substantiated: evidence shows the claim has no merit/didn't happen.

# **Benchmark City Survey - 2020 Data**

#### **Top Three Reasons for Citizen Complaints**

|                   | Ruc                            | deness/Demeanor                  |                                  |
|-------------------|--------------------------------|----------------------------------|----------------------------------|
|                   | Unpr                           | ofessional Conduct               |                                  |
|                   | E                              | xcessive Force                   |                                  |
| City Name         | #1                             | #2                               | #3                               |
| Bellevue, WA      | Rudeness/Demeanor              | Performance of Duty              | Racial Profiling                 |
| Boca Raton, FL    | Rudeness/Demeanor              | Failed to follow Rules/Procedure | Driving                          |
| Boise, ID         | Rudeness/Demeanor              | Performance of Duty              | Excessive Force                  |
| Boulder, CO       | Excessive Force                | Compliance with General Orders   | Conduct Unbecoming               |
| Broken Arrow, OK  | Rudeness/Demeanor              | Failed to follow Rules/Procedure | Quality of Service               |
| Carlsbad, CA      | Excessive Force                | Unprofessional Conduct           | Dereliction of Duty              |
| Cedar Rapids, IA  | Dereliction of Duty            | Unprofessional Conduct           | Racial Profiling                 |
| Chesapeake, VA    | Discourtesy                    | Excessive Force                  | Quality of Service               |
| Chula Vista, CA   | Performance of Duty            | Quality of Service               | Rudeness/Demeanor                |
| Columbia, MO      | Unprofessional Conduct         | Excessive Force                  | Improper Search                  |
| Coral Springs, FL | Rudeness/Demeanor              | Not Tracked                      | Not Tracked                      |
| Edmond, OK        | Unprofessional Conduct         | Criminal Conduct                 | Performance of Duty              |
| Fort Collins, CO  | Rudeness/Demeanor              | Inattention to Duty              | Dereliction of Duty              |
| Fremont, CA       | Racial Profiling               | Unprofessional Conduct           | Excessive Force                  |
| Garland, TX       | Compliance with General Orders | Unprofessional Conduct           | Performance of Duty              |
| Grand Prairie, TX | Quality of Service             | Unprofessional Conduct           | Compliance with General Orders   |
| Henderson, NV     | Excessive Force                | Rudeness/Demeanor                | Conduct Unbecoming               |
| Irving, TX        | Dereliction of Duty            | Harassment                       | Rudeness/Demeanor                |
| Lawrence, KS      | Performance of Duty            | Unprofessional Conduct           | Racial Profiling                 |
| Lincoln, NE       | Excessive Force                | Misfeasance                      | Racial Profiling                 |
| Naperville, IL    | Conduct Unbecoming             | Inattention to Duty              | Compliance with General Orders   |
| Norman, OK        | Rudeness/Demeanor              | Excessive Force                  | Unprofessional Conduct           |
| Olathe, KS        | Rudeness/Demeanor              | Failed to follow Rules/Procedure | Performance of Duty              |
| Overland Park, KS | Unprofessional Conduct         | Failed to follow Rules/Procedure | Quality of Service               |
| Peoria, AZ        | Driving                        | Performance of Duty              | Rudeness/Demeanor                |
| Plano, TX         | Performance of Duty            | Excessive Force                  | Rudeness/Demeanor                |
| Reno, NV          | Excessive Force                | Unprofessional Conduct           | Rudeness/Demeanor                |
| Richardson, TX    | Improper Search                | Constitutional Violation         | Unprofessional Conduct           |
| Rochester, MN     | Performance of Duty            | Compliance with General Orders   | Unprofessional Conduct           |
| Savannah, GA      | Rudeness/Demeanor              | Conduct Unbecoming               | Failed to follow Rules/Procedure |

## **Benchmark City Survey - 2020 Data**

#### **Police Dogs**

#### 2020 Average Number of Police Dogs is 4.6

| City Name         | Assigned<br>Police<br>Dogs | Patrol | Narcotics | Explosives | Accelerants | Cadaver | Average years of experience for Police Dogs | Dog bites by<br>Police Dogs | Apprehensions credited to Police Dogs | Drug finds<br>(positive hits) by<br>Police Dogs | Bomb searches<br>by Police Dogs |
|-------------------|----------------------------|--------|-----------|------------|-------------|---------|---|-----------------------------|---------------------------------------|---|---------------------------------|
| Bellevue, WA      | 3                          | Yes    | Yes       | No         | No          | No      | 5.0   | 1                           | 32                                    | 0   | None                            |
| Boca Raton, FL    | 3                          | Yes    | No        | Yes        | No          | No      | 2.5   | 0                           | 4                                     | 0   | 6                               |
| Boise, ID         | 10                         | Yes    | Yes       | Yes        | No          | No      | 4.3   | 0                           | 81                                    | 416   | 1292                            |
| Boulder, CO       | 0                          | No     | No        | No         | No          | No      | 0.0   | 0                           | 0                                     | 0   | 0                               |
| Broken Arrow, OK  | 3                          | Yes    | Yes       | No         | No          | No      | 2.3   | 1                           | 8                                     | 56  | 0                               |
| Carlsbad, CA      | 4                          | Yes    | Yes       | No         | No          | No      | 3.0   | 9                           | 47                                    | 15  | 0                               |
| Cedar Rapids, IA  | 7                          | Yes    | Yes       | Yes        | Yes         | No      | 3.1   | 11                          | 35                                    | Not Tracked                                     | 26                              |
| Chesapeake, VA    | 9                          | Yes    | Yes       | No         | No          | No      | 5.0   | 2                           | 63                                    | 231   | 0                               |
| Chula Vista, CA   | 7                          | Yes    | Yes       | No         | No          | No      | 5.0   | 5                           | 485                                   | 30  | 0                               |
| Columbia, MO      | 3                          | Yes    | Yes       | No         | No          | No      | 5.3   | 3                           | 31                                    | 94  | 0                               |
| Coral Springs, FL | 6                          | Yes    | Yes       | No         | No          | No      | 3.0   | 6                           | 43                                    | 24  | No Bomb Dog                     |
| Edmond, OK        | 3                          | Yes    | Yes       | No         | No          | No      | 4.1   | 1                           | 7                                     | 39  | 0                               |
| Fort Collins, CO  | 7                          | Yes    | Yes       | Yes        | No          | No      | 4.8   | 5                           | 46                                    | 252   | 40                              |
| Fremont, CA       | 4                          | Yes    | No        | No         | No          | No      | 2.5   | 13                          | 108                                   | 0   | 0                               |
| Garland, TX       | 2                          | Yes    | Yes       | No         | No          | No      | 5.0   | 7                           | 94                                    | 138   | 0                               |
| Grand Prairie, TX | 6                          | Yes    | Yes       | No         | No          | No      | 3.8   | 5                           | 26                                    | 181   | 0                               |
| Henderson, NV     | 9                          | Yes    | Yes       | No         | No          | No      | 4.0   | 0                           | 23                                    | 16  | N/A                             |
| Irving, TX        | 1                          | Yes    | Yes       | No         | No          | No      | 2.0   | 0                           | 26                                    | 87  | 0                               |
| Lawrence, KS      | 2                          | Yes    | Yes       | No         | No          | No      | 5.0   | 0                           | 9                                     | 24  | 0                               |
| Lincoln, NE       | 5                          | Yes    | Yes       | Yes        | No          | No      | 3.2   | 2                           | 16                                    | Not Tracked                                     | 17                              |
| Naperville, IL    | 4                          | Yes    | Yes       | No         | No          | No      | 6.0   | 0                           | 1                                     | 72  | 0                               |
| Norman, OK        | 3                          | Yes    | Yes       | No         | No          | No      | 5.3   | 1                           | 10                                    | 54  | 0                               |
| Olathe, KS        | 5                          | Yes    | Yes       | No         | No          | No      | 4.0   | 1                           | 5                                     | 135   | 0                               |
| Overland Park, KS | 3                          | Yes    | Yes       | Yes        | No          | No      | 3.0   | 0                           | 2                                     | 41  | 18                              |
| Peoria, AZ        | 5                          | Yes    | Yes       | Yes        | No          | No      | 1.9   | 5                           | 63                                    | 25  | 0                               |
| Plano, TX         | 3                          | Yes    | Yes       | No         | No          | No      | 2.8   | 1                           | 49                                    | 42  | 0                               |
| Reno, NV          | 5                          | Yes    | Yes       | Yes        | Yes         | No      | 6.8   | 5                           | 21                                    | 156   | 69                              |
| Richardson, TX    | 2                          | Yes    | Yes       | No         | No          | No      | 3.8   | 0                           | 15                                    | 165   | 0                               |
| Rochester, MN     | 8                          | Yes    | Yes       | Yes        | No          | No      | 4.8   | 2                           | 41                                    | 41  | 153                             |
| Savannah, GA      | 7                          | Yes    | Yes       | No         | No          | No      | 3.4   | 7                           | 340                                   | Not Tracked                                     | 0                               |
| Average           | 4.6                        | 0.0    | 0.0       | 0.0        | 0.0         | 0.0     | 3.8   | 3.1                         | 57.7                                  | 86.5  | 60.0                            |

# **Benchmark City Survey - 2020 Data**

### **Full-Time Crime Analysis Units**

| City Name         | Authorized<br>Officer | Number of |       | ysts per | Civilian<br>or Sworn | Division of Assignment   |      | oes of Anal | ysis Performed |                |
|-------------------|-----------------------|-----------|-------|----------|----------------------|--|------|-------------|----------------|----------------|
|                   | Positions             | Analysts  | )     | ilicei   | Analysts             |  |      | Strategic   | Intel          | Administrative |
| Bellevue, WA      | 186                   | 3         | 1 per | 62       | Both                 | Investigations   | Yes  | Yes         | Yes            | Yes            |
| Boca Raton, FL    | 217                   | 4         | 1 per | 54       | Civilians            | Community Services Division  | Yes  | Yes         | Yes            | Yes            |
| Boise, ID         | 302                   | 5         | 1 per | 60       | Civilian             | Criminal Investigations  | Yes  | Yes         | Yes            | Yes            |
| Boulder, CO       | 184                   | 2         | 1 per | 92       | Civilian             | Operations Division-Investigations   | Yes  | No          | Yes            | Yes            |
| Broken Arrow, OK  | 147                   | 0         | 1 per |          | N/A                  | N/A  | 0.00 | 0.00        | 0.00           | 0.00           |
| Carlsbad, CA      | 129                   | 2         | 1 per | 65       | Civilian             | Admin  | Yes  | Yes         | Yes            | Yes            |
| Cedar Rapids, IA  | 225                   | 1         | 1 per | 225      | Civilian             | Investigations   | Yes  | Yes         | Yes            | Yes            |
| Chesapeake, VA    | 404                   | 2         | 1 per | 202      | Civilian             | Investigations   | Yes  | Yes         | Yes            | Yes            |
| Chula Vista, CA   | 270                   | 4         | 1 per | 68       | Civilian             | The Unit is centralized but breaks down functions into:Command needs, Community Engagement, Intel Support and Patrol Support | Yes  | Yes         | Yes            | Yes            |
| Columbia, MO      | 187                   | 1         | 1 per | 187      | Civilian             | Operational Support  | Yes  | Yes         | Yes            | Yes            |
| Coral Springs, FL | 221                   | 3         | 1 per | 74       | Civilian             | Criminal Investigations/VIN  | Yes  | Yes         | Yes            | Yes            |
| Edmond, OK        | 122                   | 1         | 1 per | 122      | Commissioned         | Office of the Chief  | Yes  | Yes         | No             | Yes            |
| Fort Collins, CO  | 224                   | 2         | 1 per | 112      | Civilian             | Administration/Special Operations  | Yes  | Yes         | No             | Yes            |
| Fremont, CA       | 199                   | 1         | 1 per | 199      | Both                 | Special Operations   | Yes  | Yes         | Yes            | Yes            |
| Garland, TX       | 354                   | 2         | 1 per | 177      | Civilian             | Community Services   | Yes  | Yes         | Yes            | Yes            |
| Grand Prairie, TX | 286                   | 2         | 1 per | 143      | Civilians            | Investigative Services Bureau  | Yes  | Yes         | Yes            | Yes            |
| Henderson, NV     | 375                   | 5         | 1 per | 75       | Civilian             | Office of Planning & Analysis  | Yes  | Yes         | Yes            | Yes            |
| Irving, TX        | 403                   | 2         | 1 per | 202      | Civilian             | Professional Standards   | Yes  | Yes         | No             | Yes            |
| Lawrence, KS      | 155                   | 2         | 1 per | 78       | Civilian             | Investigations Division  | Yes  | Yes         | Yes            | Yes            |
| Lincoln, NE       | 354                   | 4         | 1 per | 89       | Civilian             | Support  | Yes  | Yes         | Yes            | Yes            |
| Naperville, IL    | 173                   | 2         | _     | 87       | Civilian             | Administrative Services  | Yes  | Yes         | Yes            | Yes            |
| Norman, OK        | 171                   | 3         | 1 per | 57       | Both                 | Personnel-Training   | Yes  | Yes         | Yes            | Yes            |
| Olathe, KS        | 195                   | 2         | 1 per | 98       | Civilian             | Adminitration  | Yes  | Yes         | Yes            | Yes            |
| Overland Park, KS | 258                   | 7         | 1 per | 37       | Civilian             | Investigations   | Yes  | Yes         | Yes            | Yes            |
| Peoria, AZ        | 203                   | 2         | 1 per | 102      | Civilians            | Patrol   | Yes  | Yes         | Yes            | Yes            |
| Plano, TX         | 414                   | 5         | 1 per | 83       | Civilians            | Planning and Research Division   | Yes  | Yes         | Yes            | Yes            |
| Reno, NV          | 339                   | 1         | 1 per | 339      | both                 | Regional Operations Intelligence Center  | yes  | Yes         | Yes            | Yes            |
| Richardson, TX    | 168                   | 2         | 1 per | 84       | Both                 | Investigations   | Yes  | Yes         | Yes            | Yes            |
| Rochester, MN     | 147                   | 2         | 1 per | 74       | Both                 | Community Services   | Yes  | Yes         | Yes            | Yes            |
| Savannah, GA      | 528                   | 10        | 1 per | 53       | Civilians            | Investigations   | Yes  | Yes         | Yes            | Yes            |

# **Benchmark City Survey - 2020 Data**

### **Property Unit Staffing**

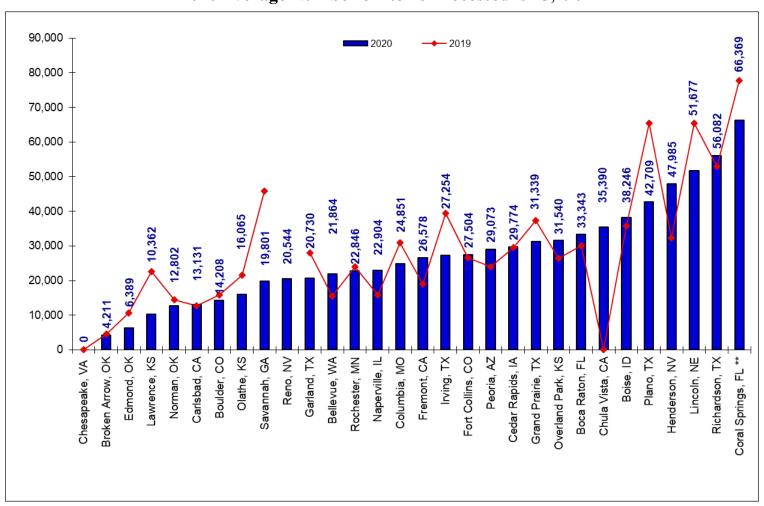
| City              | Total Staff | Civilian                     | Sworn |
|-------------------|-------------|------------------------------|-------|
| Bellevue, WA      | 3           | 3                            | 0     |
| Boca Raton, FL    | 5           | 5                            | 0     |
| Boise, ID **      | 8           | 8                            | 0     |
| Boulder, CO       | 4           | 3                            | 1     |
| Broken Arrow, OK  | 2           | 2                            | 0     |
| Carlsbad, CA      | 2           | 2                            | 0     |
| Cedar Rapids, IA  | 4           | 3                            | 1     |
| Chesapeake, VA    | 4           | 2                            | 2     |
| Chula Vista, CA   | 6           | 6 (3 full-time, 3 part-time) | 0     |
| Columbia, MO      | 4           | 4                            | 0     |
| Coral Springs, FL | 4           | 4                            | 0     |
| Edmond, OK        | 2           | 2                            | 0     |
| Fort Collins, CO  | 7           | 7                            | 0     |
| Fremont, CA       | 3           | 3                            | 0     |
| Garland, TX       | 7           | 7                            | 0     |
| Grand Prairie, TX | 4           | 4                            | 0     |
| Henderson, NV     | 5           | 4                            | 1     |
| Irving, TX        | 6           | 6                            | 0     |
| Lawrence, KS      | 3           | 2                            | 1     |
| Lincoln, NE       | 4           | 4                            | 0     |
| Naperville, IL    | 3           | 3                            | 0     |
| Norman, OK        | 2           | 2                            | 0     |
| Olathe, KS        | 2           | 2                            | 0     |
| Overland Park, KS | 6           | 6                            | 0     |
| Peoria, AZ        | 4           | 4                            | 0     |
| Plano, TX         | 6           | 6                            | 0     |
| Reno, NV          | 3           | 3                            | 0     |
| Richardson, TX    | 4           | 4                            | 0     |
| Rochester, MN     | 2           | 2                            | 0     |
| Savannah, GA      | 6           | 6                            | 0     |

<sup>\*\*</sup> Property Room Services provided by Ada County Sheriff's Office

### **Benchmark City Survey - 2020 Data**

Property Unit Workload (Items Processed), 2-Year Comparison

#### 2020 Average Number of Items Processed is 25,490



<sup>\*\*\*</sup> Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

### **Benchmark City Survey - 2020 Data**

#### **Property Unit Workload (Items Processed)**

#### 2020 Average Number of Items Processed is 25,490

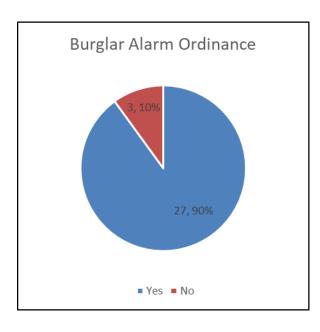
|                      | Number of items | Number of   | Number of items | Number of items                            | Number of    |
|----------------------|-----------------|-------------|-----------------|--|--------------|
|                      | that flowed     | items       | released        | released                                   | items        |
| City Name            | through the     | taken in    | to owner        | for court                                  | destroyed or |
|                      | Property Room   |             |                 |  | disposed of  |
| Bellevue, WA         | 21,864          | 9,782       | 821             | 3  | 11,258       |
| Boca Raton, FL       | 33,343          | 13,369      | 1,169           | 4  | 18,801       |
| Boise, ID            | 38,246          | 17,378      | 1,924           | 230  | 18,714       |
| Boulder, CO          | 14,208          | 7,950       | 1,954           | 0  | 4,304        |
| Broken Arrow, OK     | 4,211           | 3,485       | 277             | 0  | 449          |
| Carlsbad, CA         | 13,131          | 7,275       | Not Tracked     | Not Tracked                                | 5,856        |
| Cedar Rapids, IA     | 29,774          | 15,576      | 1,292           | Not Tracked                                | 12,906       |
| Chesapeake, VA       | 0               | Not Tracked | Not Tracked     | Not Tracked                                | Not Tracked  |
| Chula Vista, CA      | 35,390          | 15,400      | 983             | 1  | 19,006       |
| Columbia, MO         | 24,851          | 10,371      | 360             | 1,902                                      | 12,218       |
| Coral Springs, FL ** | 66,369          | 30,556      | 7,232           | 1  | 28,580       |
| Edmond, OK           | 6,389           | 3,300       | 840             | not tracked (all inclusive in disposed of) | 2,249        |
| Fort Collins, CO     | 27,504          | 12,639      | Not Tracked     | Not Tracked                                | 14,865       |
| Fremont, CA          | 26,578          | 11,689      | 1,075           | 2  | 13,812       |
| Garland, TX          | 20,730          | 11,887      | 422             | 4  | 8,417        |
| Grand Prairie, TX    | 31,339          | 21,893      | 1,357           | 330  | 7,759        |
| Henderson, NV        | 47,985          | 10,674      | 1,640           | 2,296                                      | 33,375       |
| Irving, TX           | 27,254          | 17,469      | 1,571           | 60   | 8,154        |
| Lawrence, KS         | 10,362          | 3,247       | 480             | 237  | 6,398        |
| Lincoln, NE          | 51,677          | 31,330      | 2,110           | Not Tracked                                | 18,237       |
| Naperville, IL       | 22,904          | 11,387      | 675             | 51   | 10,791       |
| Norman, OK           | 12,802          | 5,750       | 655             | 56   | 6,341        |
| Olathe, KS           | 16,065          | 9,780       | 630             | 107  | 5,548        |
| Overland Park, KS    | 31,540          | 14,696      | Not Tracked     | Not Tracked                                | 16,844       |
| Peoria, AZ           | 29,073          | 14,221      | 1,252           | 8  | 13,592       |
| Plano, TX            | 42,709          | 26,765      | 788             | 1,314                                      | 13,842       |
| Reno, NV             | 20,544          | 0           | 287             | 708  | 19,549       |
| Richardson, TX       | 56,082          | 34,937      | 8,382           | 25   | 12,738       |
| Rochester, MN        | 22,846          | 8,330       | 470             | 1  | 14,045       |
| Savannah, GA         | 19,801          | 17,527      | Not Tracked     | Not Tracked                                | 2,274        |
| Average              | 25,490          | 13,147      | 1,309           | 349  | 11,869       |

<sup>\*\*\*</sup> Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

## **Benchmark City Survey - 2020 Data**

#### **Alarm Data**

| City Name         | Burglar<br>Alarm | Verified   | Suspension of Police |  |               | Total #<br>False |
|-------------------|------------------|------------|----------------------|--|---------------|------------------|
| City Name         | Ordinance        | Response   | Response             | Suspension Allowed                       | Total # Alarm | Alarm            |
|                   | (Yes / No)       | (Yes / No) | (Yes / No)           | After How Many Alarms?                   | Users         | Responses        |
| Bellevue, WA      | Yes              | No         | Yes                  | Discretion of Supervisor                 | 12992         | 3052             |
| Boca Raton, FL    | Yes              | No         | No                   | N/A                                      | 5700          | 4123             |
| Boise, ID         | Yes              | Yes        | No                   | Unknown                                  | Not Tracked   | 0                |
| Boulder, CO       | Yes              | Yes        | Yes                  | 5 Alarms                                 | 6166          | 1400             |
| Broken Arrow, OK  | Yes              | Yes        | Yes                  | 3 Within 90 Days                         | 1950          | Not Tracked      |
| Carlsbad, CA      | Yes              | No         | Yes                  | 3  | 17313         | 2317             |
| Cedar Rapids, IA  | Yes              | No         | No                   | None                                     | 4280          | 1080             |
| Chesapeake, VA    | Yes              | No         | Yes                  | 10                                       | Not Tracked   | 5444             |
| Chula Vista, CA   | Yes              | Yes        | Yes                  | 4  | Not Tracked   | 2062             |
| Columbia, MO      | Yes              | No         | No                   | Not Permitted                            | Not Tracked   | 2443             |
| Coral Springs, FL | Yes              | Yes        | Yes                  | 6 and after 30 days of non registration  | 12320         | 2452             |
| Edmond, OK        | Yes              | No         | No                   | N/A (FINE INCREASED)                     | Not Tracked   | 2729             |
| Fort Collins, CO  | Yes              | No         | Yes                  | 2 in 30d/4 in 90d/6 in 180d/8<br>in 360d | Not Tracked   | 915              |
| Fremont, CA       | Yes              | Yes        | No                   | Not Tracked                              | 8039          | Not Tracked      |
| Garland, TX       | Yes              | No         | No                   | 8  | 9073          | 6120             |
| Grand Prairie, TX | Yes              | No         | No                   | N/A                                      | Not Tracked   | 6421             |
| Henderson, NV     | No               | Yes        | No                   | N/A                                      | N/A           | N/A              |
| Irving, TX        | Yes              | No         | Yes                  | 12 False Alarms during a permit period   | 9217          | 5776             |
| Lawrence, KS      | No               | No         | No                   | N/A                                      | Not Tracked   | 2636             |
| Lincoln, NE       | Yes              | No         | No                   | Not Tracked                              | Not Tracked   | 2698             |
| Naperville, IL    | Yes              | Yes        | Yes                  | 10                                       | Not Tracked   | 1988             |
| Norman, OK        | Yes              | No         | Yes                  | 5+                                       | 5357          | 5393             |
| Olathe, KS        | Yes              | No         | Yes                  | 10                                       | 3609          | 1821             |
| Overland Park, KS | Yes              | No         | Yes                  | 10                                       | 27732         | 3576             |
| Peoria, AZ        | Yes              | No         | Yes                  | 3  | 6048          | 3237             |
| Plano, TX         | Yes              | No         | No                   | Suspension Not Permitted                 | 23703         | 8477             |
| Reno, NV          | Yes              | No         | Yes                  | 3/yr                                     | 8918          | 3366             |
| Richardson, TX    | Yes              | No         | No                   | NA NA                                    | 7341          | 3906             |
| Rochester, MN     | Yes              | No         | No                   | N/A                                      | Not Tracked   | 922              |
| Savannah, GA      | No               | No         | No                   | Not Tracked                              | Not Tracked   | Not Tracked      |



Note: "False Alarms" are defined as: An alarm activation where the responding officers found no evidence of actual or suspected criminal activity.

# **Benchmark City Survey - 2020 Data**

|                  | Bellevue Police Foundation  | \$55,388  | Law Enforcement Equipment, Software and Community Connection   |
|------------------|---|-----------|--|
| Bellevue, WA     | COVID Emergency Grant   | \$45,333  | COVID PPE  |
|                  | 0   | \$0       | 0  |
|                  |   |           |  |
|                  | U.S. Dept of Justice<br>Bulletproof Vest Program  | \$28,800  | Bulletproof Vests  |
| Boca Raton, FL   | Dept of Environmental Resources Management<br>Manatee Grant   | \$16,660  | PD monitoring waterways for manatee protection   |
|                  | 0   | \$0       | 0  |
|                  |   |           |  |
|                  | US Homeland Security/Idaho Office of Emergency Management Regional Bomb Squad 4                     | \$15,000  | Develop and maintain a state and county multi-<br>agency coordination unit.  |
| Boise, ID        | Department of Justice – Justice Assistance Grant  | \$136,557 | This program furthers the Department's mission by assisting state, local, and tribal law enforcement efforts to prevent or reduce crime and violence.                        |
|                  | ldaho Transportation Department Office of Highway<br>Safety LE Liaison Program                      | \$16,000  | Develop and maintain LE agency relationships and facilitate the development & promotion of highway safety programs.  |
|                  |   |           |  |
|                  | 20th Judicial District (CO) Victim Assistance Law<br>Enforcement Grant                              | \$30,000  | Provide a portion of the salary and benefits of the team victim advocate coordinator who recruits and trains the volunteer victim advocates.                                 |
| Boulder, CO      | US Department of Justice, Office of Justice Programs,<br>Justice Assistance Grant                   | \$47,174  | Provides funding for a portion of mobile and handheld radios for City of Boulder and a subrecipient amount to City of Longmont for their Longmont Ending Violence initiative |
|                  | US Department of Justice, Office of Justice Programs,<br>Coronavirus Emergency Supplemental Funding | \$64,227  | Provide for supplies, contracted services and OT related to preparting for and stopping the spread of Coronavirus  |
|                  |   |           |  |
|                  | District Attorney Council (Victim of Crime Act)   | \$40,495  | Training, Supplies, Contract for Victim Advocate   |
| Broken Arrow, OK | State of Oklahoma Highway Safety (2 Grants)   | \$75,402  | Traffic Safety Education and Enforcement   |
|                  | Oklahoma Attorney General   | \$30,000  | Violent Crime  |

# **Benchmark City Survey - 2020 Data**

|                  | COPPS   | \$185,000       | Staffing   |
|------------------|---|-----------------|--|
| Carlsbad, CA     | Stonegarden   | \$52,000        | Drug Interdiction  |
|                  | UASI  | \$50,000        | Equipment & Training   |
|                  |   |                 |  |
|                  | Coronavirus Emergency Supplement - Federal                      | \$140,974       | Funding to be used in prevention, for, and responding to the Coronavirus |
| Cedar Rapids, IA | Coronavirus Emergency Supplemental - State                      | \$24,000        | Funding to be used in prevention, for, and responding to COVID 19        |
|                  | Byrne Justice Assistance  | 50% of \$42,098 | LPR System - Vehicles  |
|                  |   | 4000 700        | 0.00410 4.0 4.4 4.4  |
|                  | Bureau of Justice Assistance                                    | \$386,783       | COVID-19 related equipment   |
| Chesapeake, VA   | Bureau of Justice Assistance                                    | \$120,046       | Police Equipment   |
|                  | U.S. Dept. of Homeland Security                                 | \$215,011       | Skywatch Surveillance Platform   |
|                  | California Department of Justice - COPS                         | \$97,500        | COPS Microgrant Program - Human Trafficking                              |
|                  | California Office of Traffic Safety                             | \$459,000       | Traffic safety/enforcement   |
| Chula Vista, CA  | California Department of Justice - Bureau of Justice Assistance | \$50,199        | Justice Assistance Grant (JAG) 20  |
|                  |   |                 |  |
|                  | US Dept of Transportation-MO DOT-Division of Hwy<br>Safety      | \$86,363        | Full Time DWI Unit   |
| Columbia, MO     | US Dept of Transportation-MO DOT-Division of Hwy<br>Safety      | \$147,363       | Full Time HMV  |
|                  | US Dept of Transportation-MO DOT-Division of Hwy<br>Safety      | \$15,000        | Overtime for HMV Enforcement   |

# **Benchmark City Survey - 2020 Data**

|                   | BJA Annual Block Grant - 2018         | \$14,730    | Purchase of Necessary Equipment for the        |
|-------------------|---------------------------------------|-------------|--|
|                   |                                       |             | Agency   |
| Coral Springs, FL | BJA Annual Block Grant - 2019         | \$14,039    | Purchase of Necessary Equipment for the        |
| Corai Springs, FL |                                       |             | Agency   |
|                   | BJA - Body-Worn Camera Program        | \$300,000   | Purchase of Body-Worn Cameras for sworn        |
|                   |                                       |             | members of the Agency                          |
|                   |                                       |             |  |
|                   | Oklahoma Highway Safety Office        | \$80,400    | General Traffic Enforcement                    |
| Edmond, OK        | Oklahoma Highway Safety Office        | \$43,500    | Motorcycle Safety Program                      |
|                   | Department of Justice Byrne Grant     | \$7,002     | Technology/Body Cameras                        |
|                   |                                       |             |  |
|                   | Colorado State Patrol                 | \$36,356    | Stopping Auto Theft                            |
| Fort Collins, CO  | Colorado Dept of Local Affairs        | \$41,564    | Stop Gray & Black Market Marijuana grows and   |
| Fort Collins, CO  |                                       |             | sales  |
|                   | Colorado Department of Transportation | \$5,000     | Overtime for Seatbelt Enforcement              |
|                   |                                       |             |  |
|                   | BJA Coronvirus                        | \$89,657    | COVID-19 Equipment                             |
| Fremont, CA       | COPS Grant                            | \$355,798   | Front-line Enforcement                         |
|                   | California Office of Traffic Safety   | \$113,000   | STEP   |
|                   |                                       |             |  |
|                   | Justice Assistance Grant              | \$31,201.78 | Drug detection equipment                       |
| Garland, TX       | ICAC                                  | \$16,000    | Equipment for internet crimes against children |
| Gallallu, IA      | Texas-State Training Grant            | \$20,358    | Provide additional training to licensed Peace  |
|                   |                                       |             | Officers                                       |

# **Benchmark City Survey - 2020 Data**

|                   | U.S. Department of Transportation  | \$401,122 | Commercial Motor Vehicle Inspections       |
|-------------------|--|-----------|--|
| Grand Prairie, TX | Victim Assistance Program (VOCA)   | \$139,802 | Crime Victim Coordinators                  |
|                   | Texas Department of Transportation   | \$317,106 | Reduce Traffic Fatalities / Injuries       |
|                   |  |           |  |
|                   | State of Nevada  | \$102,167 | 2020 COVID Emergency Operation Equipment   |
|                   | Department of Public Safety  |           | (ie., Communication, Mobile Command, etc.) |
| Henderson, NV     | U.S.Department of Justice, Justice Assistance Grant<br>FY20                        | \$40,926  | Leadership Training and Laptops            |
|                   | State of Nevada Office of Criminal Justice 2020 -                                  | \$21,686  | Training/Travel                            |
|                   | Coverdell State  |           |  |
|                   |  |           |  |
|                   | JAG Grant  | \$24,000  | Gas Masks                                  |
| Irving, TX        | DOJ COVID Emergency Supplemental Funding Grants                                    | \$119,184 | Gloves, Masks, Sanitizing equipment, Etc.  |
|                   | DOJ Sexual Assault Kit Grant   | \$79,902  | Sexual Assault Kit Testing                 |
|                   |  |           |  |
|                   | Kansas Department of Transportation - Bureau of                                    | \$24,899  | Funding Assignment of Officers to Special  |
| Lawrence, KS      | Transportation Safety & Technology - Special Traffic<br>Enforcement Program (STEP) |           | Enforcement Activities                     |
| Lawience, No      | Kansas Department of Transportation- Bureau of                                     | \$6,898   | Funding Assignment of Officers to Special  |
|                   | Transportation Safety & Technology- IDDP   |           | Enforcement Activies                       |
|                   | 0  | \$0       | 0  |
|                   |  |           |  |
|                   | BJA  | \$457,461 | Federal CESF Grant                         |
| Lincoln, NE       | Nebraska Crime Commission  | \$66,783  | State Pass-Thru CESF Grant                 |
|                   | JAGDept of Justice   | \$120,894 | Drug Task Force                            |

# **Benchmark City Survey - 2020 Data**

|                   | JAG-Response to Drugs                  | \$58,450  | Drug Diversion Program  |
|-------------------|--|-----------|---|
| Naperville, IL    | IL Law Enforcement Alarm System        | \$31,565  | Patrol/WMD/MMF  |
|                   | IL Step Grant                          | \$36,385  | Compliance Enforcement  |
|                   |  |           |   |
| Norman, OK —      | Highway Safety                         | \$95,083  | Traffic, impaired driving, and Underage Alcohol Enforcement   |
| Nomian, OK        | CESFP                                  | \$69,301  | PPE, Distance Learning  |
|                   | OK HSGP                                | \$43,692  | Portable X-Ray System   |
|                   | KS Dept of Transportation              | \$31,801  | Step, IDDP  |
| Olathe, KS        | US DOJ                                 | \$170,866 | Replacement Equipment / COVID Equipment / Peer Support Project  |
|                   | 0                                      | \$0       | 0   |
|                   |  |           |   |
| Overland Dark KS  | Kansas Department of Transportation    | \$48,000  | Enforce Occupant Restraint and Impaired Driving (STEP)  |
| Overland Park, KS | Kansas Department of Transportation    | \$23,500  | Enforce Underage Drinking Laws (Teen Angel)   |
|                   | Kansas Department of Transportation    | \$11,329  | DUI Check Lane and Saturation Patrols (IDDP)  |
|                   | AZ Department of Public Safety         | \$188,435 | Victims of Crime Act, Victims Assistance Program to fund personnel, equipment, training and emergecy victim assistance supplies and services.   |
| Peoria, AZ        | AZ Department of Homeland Security     | \$100,311 | 3 Grant Awards for CRBNE Response and TLO Sustainment and Support   |
|                   | AZ Governor's Office of Highway Safety | \$207,196 | 6 Grant Awards for DUI Enforcement, Motorcycle<br>Safety, School Safety, Bicycle and Pedestrian<br>Safety Enforcement and Education, Selective<br>Traffice Enforcement, DUI Abatement and Click-It-<br>Or-Ticket Enforcement. |

# **Benchmark City Survey - 2020 Data**

| i              | <del>1</del>   |           | <del>1</del>                                    |
|----------------|--|-----------|---|
|                | U.S. Department of Justice, Office of Justice Programs | \$20,791  | Purchase equipment to enhance the               |
|                | Justice Assistance Grant                               |           | Department's ability to detect and deter crime. |
|                | TX Dot -Selective Traffic Enforcement Program - Speed  | \$129,865 | Reimburse police officer overtime related to    |
| Plano, TX      | Enforcement and Intersection Traffic Control           |           | Speed Enforcement and Intersection Traffic      |
|                |  |           | Control.  |
|                | U.S. Department of Justice, Office of Justice Programs | \$23,506  | Purchase equipment to enhance the               |
|                | - Justice Assistance Grant                             |           | Department's ability to detect and deter crime. |
|                |  |           |   |
|                | Nevada Office of Criminal Justice Assistance Byrne     | \$50,000  | Support for our Regional Gang Unit. Supports    |
|                | FY@) JAG Grant Program                                 |           | OT, travel, Gangnet subscription and supplies   |
|                | Nevada Office of Criminal Justice Assistance FY20      | \$70,000  | Support for the Regional Human Trafficking and  |
| Reno, NV       | Byrne JAG Grant program                                |           | Exploitation Team. Supports overtime,           |
|                |  |           | equipment and supplies                          |
|                | Nevada Office of Criminal Justice Assistance FY20      | \$20,000  | To purchase hearing protection equipment for    |
|                | Byrne JAG Grant program                                |           | the RPD SWAT Team                               |
|                |  |           |   |
|                | State Farm   | \$8,660   | Traffic Data Collector & Shield, Crash          |
|                |  |           | Reconstruction Software Upgrade & Lock Your     |
| Richardson, TX |  |           | Door Campaign                                   |
|                | State Farm   | \$3,660   | Speeding Signs                                  |
|                | 0  | \$0       | 0   |
|                |  |           |   |
|                | MN Dpt of Public Safety                                | \$104,041 | DWI Enforcement                                 |
| Rochester, MN  | DOJ  | \$89,000  | Covid-19 response                               |
|                | DOJ  | \$24,959  | Crime Prevention & Community Services           |
|                |  |           |   |
|                | BJA/State  | \$772,349 | Mental Health Program Opiod and Substance       |
|                |  |           | Abuse   |
| Savannah, GA   | Federal  | \$60,000  | Project Safe Neighborhoods                      |
|                | Governors Office of Highway Safety                     | \$178,828 | Highway Enforcement of Aggrassive Traffic       |
|                |  |           | (HEAT)  |