

## REQUEST FOR PROPOSALS

### Voice System Assessment, Remediation and Ongoing Support RFP QuestCDN Project Number: 8056142

The City of Overland Park is requesting proposals for an assessment of the existing voice system, remediation as needed and approved ongoing support for the voice system.

The RFP Package is available through QuestCDN.com. The RFP Package is free to download. Those interested in being considered for providing these services can electronically upload a proposal, in PDF format, for a non-refundable fee of \$10.00 through QuestCDN.com. To access this project, enter the project number listed above on the Requests Search Page on QuestCDN or [click here](#).

Proposals must be received via QuestCDN.com on or before **2:00 p.m. on November 16, 2021**. Any proposal received after the designated closing time will not be accepted.

For assistance with QuestCDN membership registration, downloading, electronic bidding and working with digital documents, please contact QuestCDN at 1-952-233-1632 or [info@questcdn.com](mailto:info@questcdn.com). For questions regarding the RFP Package or for project information, please contact Tim Oswald, at [Tim.Oswald@opkansas.org](mailto:Tim.Oswald@opkansas.org).

No oral, facsimile or telephonic bids or alterations will be considered.

The City reserves the right to accept or reject any and all bids and to waive any technicalities or irregularities therein. Bids may be modified or withdrawn through the QuestCDN site, prior to the time and date for bid opening; provided, however, that no bidder may withdraw its bid for a period of thirty (30) days from the date set for the opening thereof. ALL BIDDERS AGREE THAT REJECTION SHALL CREATE NO LIABILITY ON THE PART OF THE CITY BECAUSE OF SUCH REJECTION. IT IS UNDERSTOOD BY ALL BIDDERS THAT AN UNSUCCESSFUL BIDDER HAS NO CAUSE OF ACTION AGAINST THE CITY FOR BID PREPARATION COSTS. THE FILING OF ANY BID IN RESPONSE TO THIS INVITATION SHALL CONSTITUTE AN AGREEMENT OF THE BIDDER TO THESE CONDITIONS.