

City of Overland Park

ASO Medical & HRA Marketing Q&A

- 1. Can we provide references if selected as a finalist?
 - Please provide the references when submitting the RFP. The City will likely not reach out to the references unless you are selected as a finalist.
- 2. What is a ballpark dollar amount the City looking for in terms of total funds (implementation, wellness, audit, technology, communication, etc.)?
 - Please submit your best and final offer. The City currently has a competitive allowance fund.
- 3. What type, how frequently and how many 3rd party vendors will need medical claim feeds?
 - Please see the below chart.

Marathon

- Quarterly reporting for benchmarking

Mercer

- -Continuous Blue Report (medical claims)
- -Monthly claim extract reporting (medical claims)
- -Weekly high-cost claimant reporting (medical claims)
- -Ad hoc COVID-19 reporting (COVID-19 claims)

City of Overland Park

- Weekly standard claims detail reporting (medical claims)

Elixir (If PBM is carved out)

- Daily eligibility and accumulator files
 - a) BlueKC sends a daily eligibility file to Elixir that contains the City of OP
 - b) BlueKC sends accumulator transactions (near real time) to Elixir for medical transactions
- 4. How would the City like for their medical plan administrator to interact with the HealthAdvocate service they have in place today?
 - Currently the medical plan administrator has limited interaction with HealthAdvocate, however, we would
 like to understand integration options that are available. Please provide examples of unique ways you've
 coordinated with other advocacy vendors.

- 5. How would the City like for their medical plan administrator to interact with their on-site clinic/wellness vendor, Marathon?
 - The medical plan administrator interacts with Marathon frequently. The medical plan administrator needs to be able to send and receive reporting. Today the medical plan administrator is sending Marathon quarterly reporting for benchmarking purposes and Marathon is sending an 837 claims file to the medical plan administrator.
- 6. Can we provide team bios if selected as a finalist? We would like the opportunity to collaborate with the Mercer team to understand who from our team may be the best fit for the City as Mercer knows the City and their needs better than we do.
 - Bios will need to be provided when submitting the RFP. If you have any questions regarding who to assign, feel free to reach out to the Mercer Team via Proposal Tech.
- 7. Is the City looking to maintain a narrow network as an option?
 - The City is looking for cost containment strategies for both the employee + employer. To date, the narrow network has been a good solution for The City. If you don't feel that your narrow network is a good option for The City, we're open to hearing other proposed solutions.
- 8. Does the City's current administrator provide a dedicated wellness specialist?
 - The current medical plan administrator does provide wellness support.
- 9. Does the City receive RX rebates for drugs that run through the medical plan today?
 - The City is not currently receiving rebates for drugs that run through the medical plan today.