

**City of Overland Park  
Apple Mobile Device & Accessory RFB**

**Questions and Answers      February 7, 2024**

**Question 1:** The RFB calls for 4 years AppleCare Enterprise (ACE) on the iPhones. Apple only allows for 3 years of ACE on iPhones, but does allow for 4 years of ACE on iPads. What should I do about that situation?

**Answer 1:** Please submit for 3 years of ACE on the iPhones instead of 4 years. Please continue to use 4 years of ACE on the iPads. As such, in Section D3, the ACE line for iPhones in both quotes should read "AppleCare for Enterprise (3yr Next Day On-site w/Service Pool+) - iPhone 15."